

Spitfire's ADSL2+ Internet Service

What is ADSL2+?

Spitfire ADSL2+ is exceptionally fast business broadband Internet which depending on the distance from your local exchange and the quality of your telephone line can allow Internet bandwidth of up to 24Mb downstream, three times faster than ADSL Max.

Bandwidth on ADSL2+ depends on the product chosen:

ADSL2+ Standard: up to 448Kb of upstream bandwidth and 24Mb downstream.

ADSL2+ Premium: up to 1Mb of upstream bandwidth and 24Mb downstream.

ADSL2+ M Standard: up to 2.5Mb of upstream bandwidth and 16Mb downstream.

ADSL2+ M Premium: up to 2.5Mb of upstream bandwidth and 16Mb downstream. Product guarantees a 1Mb minimum throughout so is suitable for real time applications which demand assured data throughput with guarantees on latency, packet-loss and jitter.

What speed am I likely to get?

ADSL2+ will give you the fastest speed which your telephone line will support. As the distance to your local exchange increases, so the speed reduces as with conventional ADSL.

As a guide, customers currently on ADSL Max (up to 8Mb Broadband) will see the following improvements in speed:

<u>ADSL Max: current downstream speed</u>	<u>ADSL2+: expected downstream speed</u>
8Mb	16-24Mb
6Mb	8-9Mb
4Mb	5Mb
3Mb	3.5Mb
2Mb	2.25Mb

We do not currently recommend upgrading to ADSL2+ if you receive any less than 2Mb with ADSL Max as the improvement in bandwidth is likely to be too marginal. If you would like an estimate of the speed available, please contact your Spitfire Account Manager or IT company.

Can I get ADSL2+?

At present there are around 1200 exchanges enabled for Spitfire ADSL2+, covering the majority of the UK's main commercial and business centres. Not all variants of ADSL2+ are available at these exchanges so to find out if you can get the variant of ADSL2+ which you require, please contact your Spitfire account manager or IT company.

How reliable is ADSL2+?

ADSL2+ is a development of the existing ADSL Max product. It has been extensively tested and is proving as reliable as conventional ADSL. As with all our Internet Broadband products we highly recommend that businesses who rely on their Internet connection have a back-up circuit in place, this costs from just £9.00 per month. Please discuss this with your account manager or IT company.

ADSL Max

VDSL

SDSL

Ethernet Circuits

VoIP & SIP

Telephone
Line Rental &
Calls

Telephone
Systems

Call Diversion

Mobile Voice &
Data

Spitfire's ADSL2+ Internet Service (continued)

How much does it cost?

Spitfire ADSL2+ costs the same as conventional ADSL Max. This means that customers can get up to three times as much bandwidth as ADSL Max for the same cost.

The rental charges for the two different ADSL2+ versions are:

	<u>Downstream</u>	<u>Upstream</u>	<u>Price</u>
ADSL2+ Standard	up to 24Mb	up to 448Kb	£29.00 per month
ADSL2+ Premium	up to 24Mb	up to 1Mb	£49.00 per month
ADSL2+ Annex M Standard	up to 16Mb	up to 2.5Mb	£59.00 per month
ADSL2+ Annex M Premium*	up to 16Mb	up to 2.5Mb	£69.00 per month

*Annex M Premium has 1Mb minimum throughput SLG so is suitable for real time applications.

Connection of new circuit:	£50.00
Upgrade from lower bandwidth:	£0.00 or £50.00 for LLU and M Version
Migration from other ISP:	£0.00 or £50.00 for LLU and M Version

Please see the price list for full pricing details but please do check availability with Spitfire before quoting your customers.

Spitfire's ADSL2+ is a business quality product. Unlike most of our competitors, we don't traffic shape, we don't block ports, we give public IP addresses free of charge and we offer TotalCare 24/7 Support and other high level support options. Note though that in common with its intended business usage profile, the service is subject to a standard fair usage policy.

Can I upgrade my current ADSL to ADSL2+?

Yes, however it is imperative that your broadband router supports ADSL2+. If Spitfire supplied this, please contact your Spitfire account manager who will be able to advise you, otherwise please contact your IT company. Should you be unhappy in any way with the performance of ADSL2+, then we will be able to revert your ADSL back to its previous connection type.

How can I move an existing ADSL to Spitfire?

Your existing ADSL service can be migrated (transferred) to Spitfire by obtaining a 'MAC' (Migration Authorisation Code) from your existing provider.

A migration is free of charge and your Internet connection will remain live while switching over to Spitfire's network, although please check that the router is compatible with ADSL2+. The only downtime you will experience is approximately 15 minutes while your equipment is rebooted, although note that you may have to make configuration changes to your computer network.

How do I find out more or order this service?

If you have any questions regarding this service or would like to place an order please contact your IT Support Company or call the Spitfire Partner Services team on 020 7501 3150. Alternatively, email us at partners@spitfire.co.uk

ADSL Max

VDSL

SDSL

Ethernet Circuits

VoIP & SIP

Telephone
Line Rental &
Calls

Telephone
Systems

Call Diversion

Mobile Voice &
Data



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Spitfire's ADSL MAX Internet Service

What is ADSL Max?

ADSL Max is an asymmetrical Internet service which depending on the distance from your local exchange and the quality of your telephone line can allow Internet speeds of up to 8Mb. Spitfire offers two variations of ADSL Max:

ADSL Max Standard – very small business or home worker product offering speeds of up to **8Mb downstream and 448Kb upstream**.

ADSL Max Premium - a business quality product designed to be connected to a network, offering speeds of up to **8Mb downstream and 832Kb upstream**.

In addition, traffic on ADSL Max Premium is weighted preferentially over ADSL Max Standard on the BT network so will provide higher throughput at busy times.

Is ADSL Max suitable for me?

ADSL Max is suitable for businesses with light to moderate Internet usage, where most traffic is downstream (e.g. receiving emails, web-browsing). It is not normally suitable for applications which require significant upstream bandwidth such as linking multiple sites via VPNs or sending very large files via email.

What speed will I get?

When ADSL Max is connected, the service will be monitored for the first 10 days. During this time speeds will vary and at the end of this 10 day period your service will be set at a speed which will be sustainable. You will only know what Internet speed your line will be capable of obtaining at the end of this 'training' period.

How soon can I have this service?

Subject to having an Analogue telephone line, an ADSL Max service normally takes 5-6 working days to connect. Where an ADSL Max is required more urgently, we can expedite the service for an additional cost, which normally brings the provision of the service down to 1-3 working days.

How can I move an existing ADSL to Spitfire?

Your existing ADSL service can be migrated (transferred) to Spitfire by obtaining a 'MAC' (migration authorisation code) from your existing provider.

A migration is free of charge and your internet connection will remain live while switching over to Spitfire's network. The only downtime you will experience is approximately 15 minutes while your equipment is rebooted although note that you may have to make configuration changes to your computer network.

How do I find out more or order this service?

If you have any questions regarding this service or would like to place an order please contact your IT Support Company or call the Spitfire Partner Services team on 020 7501 3150. Alternatively, email us at partners@spitfire.co.uk - letting us know who your IT Support Company is that recommended you to Spitfire.

ADSL2+

VDSL

SDSL

Ethernet Circuits

VoIP & SIP

Telephone
Line Rental &
Calls

Telephone
Systems

Call Diversion

Mobile Voice &
Data

Spitfire's Call Diversion Service

What is Spitfire's Call Diversion Service & why use this service?

Spitfire's Call Diversion Service allows clients moving office to retain their existing telephone number/s even if they are moving out of their local exchange area.

This service is available on analogue, ISDN2e and ISDN30e lines and is far more flexible than the call diversion services offered by BT. For example, if moving outside your local exchange area, BT can only provide 'Caller Re-direct' (a message giving your new main number) rather than a call forwarding service. BT can only provide 'Caller Re-direct' on ISDN2e and ISDN30e circuits.

Spitfire are able to forward numbers from individual DDI's to new DDI's and we can even forward numbers to two different sites, or several different numbers.

As well as the flexibility, one of the main advantages of Spitfire's Call Diversion service is the low cost of diverting the call at only 1p per minute.

The main benefits for using Spitfire's Call Diversion Service:

- Existing numbers can be retained when moving;
- Call forward individual numbers to different sites or even to mobiles;
- Disaster recovery benefits - where the number to which calls are being diverted fails, calls can be forwarded from individual DDI's to individual mobile numbers or to alternative landline numbers;
- Low cost & easy to implement;
- Cheaper than standard BT Caller Re-direct messaging service;
- Can be integrated with SIP Voice over IP services.

How soon can I have this service?

Spitfire can provide this service for you by porting your number/s to the Spitfire network, this takes approximately 4 weeks. We then set up call routing, which forwards calls onto the required number/s.

How do I find out more or order this service?

If you have any questions regarding this service or would like to place an order please contact your IT Support Company or call the Spitfire Partner Services team on 020 7501 3150. Alternatively, email us at partners@spitfire.co.uk - letting us know who your IT Support Company is that recommended you to Spitfire.

ADSL2+

ADSL Max

SDSL

VDSL

Ethernet Circuits

VoIP & SIP

Telephone Line
Rental &
Calls

Telephone
Systems

Mobile Voice &
Data



Spitfire's EFM Ethernet Service

What is EFM Ethernet?

Spitfire's EFM Ethernet provides a high speed & reliable Internet connectivity solution with no contention, low latency and bandwidths available from 2Mb to 10Mb.

EFM uses BT's fibre network that links it's exchanges together and then from the exchange to client's sites it uses bonded copper cables. Spitfire has a connection into BT's network from our data centre. This is a much lower cost solution than Fibre Ethernet as it means that you are not paying for dedicated fibre optic connectivity all the way into your office.

EFM Ethernet connections provide superior performance and lower latency than SDSL based products combined with far greater reliability.

Is EFM Ethernet Circuit suitable for me?

An EFM Ethernet connection is ideal if you need more bandwidth than your current Leased Line or Broadband provides. Ethernet is perfect for connecting to a remote server, cloud computing, video conferencing, VoIP, and connecting multiple sites directly or via a VPN or Spitfire MPLS solution.

If your business relies on your connection to the Internet or between sites, then the high reliability and SLA offered by EFM Ethernet should give you peace of mind. If you require more than 10Mb or EFM is not available then Spitfire also provides Fibre Ethernet circuits which offer bandwidths up to 100Mb or even 1Gb.

Spitfire Ethernet is especially suitable for those customers using Spitfire SIP trunks to replace their ISDN circuits, as the circuits provide superb reliability and call quality and are a very cost effective way of replacing both a traditional leased line or SDSL and ISDN with a single Ethernet circuit.

The pricing of EFM Ethernet varies upon customer location but starts at around £185 per month.

How reliable is Spitfire's Ethernet connection?

Spitfire's EFM Ethernet circuits are inherently more reliable than Broadband, partly because they are provided over multiple copper cables with automatic failover. Our circuits include a fully managed Cisco router, 24 / 7 support for just 1% of your router cost per month and have a 99.93% Service Level Agreement.

Spitfire also provide a flexible range of back-up solutions including automatic ADSL failover together with text or pager alerts should any downtime occur on the Ethernet circuit.

How soon can I have an Ethernet connection?

Lead times for Ethernet circuits are normally a minimum of 30 working days which is half the time of conventional Fibre based Ethernet circuits. We can install a temporary ADSL or SDSL circuit where required.

How do I find out more or order this service?

If you have any questions regarding this service, would like to obtain a quotation or would like to place an order please contact your IT Support Company or call the Spitfire Partner Services team on 020 7501 3150. Alternatively, email us at partners@spitfire.co.uk - letting us know who your IT Support Company is that recommended you to Spitfire.

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ADSL2+

ADSL Max

SDSL

VDSL

VoIP & SIP

Telephone
Line Rental &
Calls

Telephone
Systems

Call Diversion

Mobile Voice &
Data

Spitfire's Ethernet Connectivity Service

What is Ethernet Connectivity?

Spitfire's Fibre Ethernet provides a high speed, uncontended and reliable connectivity solution with bandwidths available from 2Mb to 1Gb. Ethernet is available as a direct connection to the Internet or as a site-to-site direct link.

Spitfire Ethernet normally uses fibre optic cable to provide easy upgrades to even higher bandwidth and is available from 2Mb to 1Gb. We also offer a lower cost EFM Ethernet service based on copper from your site to the local node from where fibre connects to Spitfire's network which provides between 2Mb and 10Mb where available.

Our Ethernet connections provide superior performance and lower latency than SDSL based products.

Is a Spitfire Ethernet Circuit suitable for me?

A Spitfire Ethernet connection is ideal if you require more bandwidth than your current Leased Line or SDSL solution provides. Spitfire Ethernet is perfect for connecting to a remote server, cloud computing, video conferencing, VOIP/SIP, and connecting multiple sites directly or via a VPN.

If your business relies on your connection to the Internet or between sites, then the high reliability and SLA offered by Spitfire Ethernet should give you peace of mind.

Spitfire Ethernet is especially suitable for those customers using Spitfire SIP trunks to replace their ISDN circuits, as the circuits provide superb reliability and call quality and are a very cost effective way of replacing a traditional leased line and ISDN with a single Ethernet circuit.

The pricing of Spitfire Ethernet varies upon customer location but starts at around £185.00 per month.

How reliable is Spitfire's Ethernet connection?

Spitfire's Fibre Ethernet circuits utilise the inherent reliability of fibre optic cable or multiple redundant copper cable for mission critical applications. Our circuits include a fully managed Cisco router, 24 / 7 support for just 1% of your router cost per month, SNMP monitoring, free hardware replacement and have a 99.93% Service Level Agreement.

Spitfire also provide a flexible range of back-up solutions including automatic ADSL failover together with text or pager alerts should any downtime occur on the Ethernet circuit.

How soon can I have an Ethernet connection?

Lead times for Ethernet circuits vary between 30 and 65 working days depending upon bandwidth required and location. Please note that lead times can vary significantly, especially where new fibre optic cable has to be installed. We can install a temporary ADSL or SDSL circuit where required.

How do I find out more or order this service?

If you have any questions regarding this service, would like to obtain a quotation or would like to place an order please contact your IT Support Company or call the Spitfire Partner Services team on 020 7501 3150. Alternatively, email us at partners@spitfire.co.uk - letting us know who your IT Support Company is that recommended you to Spitfire.

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ADSL2+

ADSL Max

SDSL

VDSL

VoIP & SIP

Telephone
Line Rental &
Calls

Telephone
Systems

Call Diversion

Mobile Voice &
Data

Spitfire's Mobile Voice & Data Service

What is Spitfire's Mobile Service?

Spitfire's mobile service offers our customers outstanding products and services from Vodafone combined with Spitfire's excellent customer service.

We ensure that:

- There is a single point of contact for all communication requirements;
- We provide a clear and easy to understand billing format, allowing the customer to have one bill for fixed lines, Internet services and mobiles;
- We offer a wide range of handsets and data devices;
- We recommend the best tariffs to ensure you are up to date with the latest price plans.

What does Spitfire's Mobile Service offer?

We offer all Vodafone's standard products and services including our exclusive Mobile Business Service package, offering the following benefits:

- Two year warranty on all mobile equipment provided by Spitfire (unless otherwise stated);
- Warranty exchange of faulty equipment on next working day (delivered to the address of your choice);
- Account management and fault reporting directly to Spitfire;
- Trial handsets available to 'try before you buy'.

Why move to Spitfire for your Mobile Services?

Spitfire offers a personal relationship to the customer comprising of a dedicated team who are able to deal with all mobile queries and give the customer one point of contact for all enquiries.

We also provide:

- Regular account reviews to ensure you are always on a tariff designed to suit you;
- Data solutions that will support the way you work and allow you to make the most of your time;
- Straightforward call charges offering lower costs on all mobile calls.

How can I move my existing Mobile connections to Spitfire?

Your existing mobile service can be transferred to Spitfire by obtaining a 'PAC' (Port authorisation code) from your existing provider.

A transfer is free of charge, fast and involves very little disruption.

How do I find out more or order this service?

If you have any questions regarding this service or would like to place an order please contact your IT Support Company or call the Spitfire Mobile team on 020 7501 3170. Alternatively, email us at mobiles@spitfire.co.uk and let us know who your IT Support Company is that recommended you to Spitfire.

ADSL2+

ADSL Max

SDSL

VDSL

Ethernet Circuits

VoIP & SIP

Telephone
Line Rental &
Calls

Telephone
Systems

Call Diversion



MPLS & Hosted Firewall

What is MPLS & Hosted Firewall?

Spitfire MPLS & Hosted Firewall provides cost effective, secure connectivity for a business to connect multiple sites by using MPLS enabled Ethernet or Broadband circuits and a cloud-based Hosted Firewall to provide managed Internet access and remote worker integration.

Is MPLS & Hosted Firewall for me?

MPLS and Hosted Firewall is ideal for business's who want to share data across multiple sites and/or remote workers and who might also want Internet access at some or all of these sites. It is most suitable for larger customers who transfer significant amounts of data site to site or those with many sites e.g. retail.

Why use our MPLS & Hosted Firewall Service?

- 1. Cost saving.** Compared to dedicated point to point circuits Spitfire's solution potentially offers large savings, especially where sites are geographically distant and high bandwidth is required.
- 2. Flexibility.** Unlike a standard Virtual Private Network additional sites can be added to the MPLS VPN very simply by Spitfire. This saves time and cost because an engineer will not need to configure all the routers to allow the new site to talk to the existing sites.
- 3. Negates need for onsite internet access.** MPLS VPN provides site to site connectivity without having to access the public internet, so improving security and compliance. This is especially beneficial where the solution is being used solely for site to site data transfer e.g. for PDQ transactions.
- 4. No expensive routers required.** MPLS VPN is set up on Spitfire's core network so simple routers can be used and no on-site VPN expertise is required.
- 5. Flexible IP access.** Spitfire MPLS is compatible with a wide variety of circuits including Ethernet, SDSL M and ADSL2+. This is particularly useful where connecting sites of different sizes e.g. head office and remote offices or home workers.
- 6. Hosted Firewall.** Cloud based firewall allows shared internet access across multiple sites, so reducing costs and increasing control.
- 7. Remote VPN supported.** The hosted firewall supports remote access via IPsec VPN. This is useful both for home/remote workers and for allowing access from sites with non-MPLS circuits e.g. overseas offices.

How do I find out more or order this service?

If you have any questions regarding this service, would like more information or would like to place an order please contact your IT Support Company or call the Spitfire Partner Services team on 020 7501 3150. Alternatively, email us at partners@spitfire.co.uk.

ADSL2+

ADSL Max

VDSL

SDSL

Ethernet Circuits

Telephone
Line Rental &
Calls

Telephone
Systems

Call Diversion

Mobile Voice &
Data

SIP Communicator™ Hosted IP Telephone System

What is SIP Communicator™?

Spitfire's SIP Communicator™ is a hosted PBX solution which provides everything that you would normally expect from a business quality phone system plus more flexibility, but without the high capital expenditure and running costs.

Spitfire also offers SIP Trunks and other VOIP services for customers where a hosted telephone system is not suitable. Please contact us for more information on these products.

Is SIP Communicator™ suitable for me?

SIP Communicator™ is ideal for businesses which do not want to invest in a phone system that they may quickly grow out of or for those who have rapidly-changing communication requirements. It is also suitable for companies that do not have a fixed office location or who frequently move office.

Where a business has multiple offices or home workers, then SIP Communicator makes even more sense, as everyone can call each other free of charge and incoming calls can be routed to any location.

What Features does SIP Communicator™ offer?

SIP Communicator provides all the features you would expect of the latest IP phone system, including:

- Voicemail for groups and individuals - can be retrieved remotely as well as emailed to you;
- Auto Attendant - can be used to direct calls to the best person;
- Conference bridge - allows you to set up and host your own conference calls;
- Outlook dialling – allows you to dial your contacts direct from Outlook
- Call queuing; personalised music-on-hold; speed-dial lists; & free softphone for remote workers
- Free calls between all users plus reduced call charges anywhere in the UK and the world;

How reliable is SIP Communicator™?

The system is based in Spitfire's secure Docklands Data Centre. You connect to this system using dedicated Spitfire IP circuits which allows us to guarantee call quality to be ISDN equivalent as the circuits do not share usage with normal Internet traffic and calls are not routed over the public internet as with most of our competitors. Where required, Spitfire can also provide multiple circuits for redundancy.

The system is designed to be very easy to use using a web-interface so changes can be quickly made to re-route your calls if a situation prevents you from using the system in your office, e.g. you can divert calls from each extension number to another office, to home workers or even to individual mobile phones.

Why buy this from Spitfire?

Spitfire is unique in offering a hosted system as a complete package encompassing hardware, SIP extensions, numbering, call traffic and the circuits themselves. This allows you to benefit from the savings which come from merging all components together as well as the peace of mind of knowing that you are not using the public internet and that responsibility for quality lies with Spitfire alone.

How do I find out more or order this service?

If you have any questions regarding this service, would like more information or would like to place an order please contact your IT Support Company or call the Spitfire Partner Services team on 020 7501 3150. Alternatively, email us at partners@spitfire.co.uk.

[Click here to see our short film about SIP Communicator™](http://www.spitfire.co.uk/video_SIPCommunicator.shtml) www.spitfire.co.uk/video_SIPCommunicator.shtml

ADSL2+

ADSL Max

SDSL

VDSL

Ethernet Circuits

Telephone
Line Rental &
Calls

Telephone
Systems

Call Diversion

Mobile Voice &
Data

SIP Trunks

What are SIP Trunks?

SIP Trunks provide access to and from the Public Switched Telephone Network (PSTN) over the Internet Protocol (IP). Businesses use SIP Trunks to provide cost effective telephone service to their offices through a PBX or individual users in remote locations. It also can enable a business to move existing number ranges to an out of area location.

Why use our SIP Service?

- 1. Low cost rental.** The cost of the complete service, including core IP circuit, SIP trunk and numbering is up to 50% less than ISDN30e, typically saving £1000 per annum.
- 2. ISDN call quality.** Our circuits are provided over dedicated Spitfire 1:1 SDSL circuits and/or SIP specific ADSL2+. As these circuits are connected directly into our core network, using the G.711 codec, Spitfire can guarantee ISDN quality calls.
- 3. Reduced and free call charges.** Our SIP trunking call charges are very good value, largely undercutting our major competitors, whilst calls between sites are free.
- 4. Flexible number portability and number selection.** Port BT numbers onto the service and choose numbers from any UK exchange, giving much greater choice to customers as well as ensuring that they can keep their existing numbers when they move.
- 5. Resilience.** We can protect against a circuit or system failure by providing low cost back-up circuits and an auto-divert facility to conventional telephone lines or mobiles.
- 6. Ease of roll-out and support.** You do not need to consider whether your customer's Internet circuit will be of sufficient quality and you will not have problems proving where faults lie as we will always provide a new, dedicated IP circuit which connects directly into our network (rather than via the Internet or a peering arrangement, both of which can lead to call quality issues).
- 7. Security.** Spitfire's SIP Trunks are locked down by CLI and IP address and have been designed with security built-in rather than added-on. This helps protect you and your customers from the risk of fraud.

Why buy this from Spitfire?

As an Internet Service Provider, Internet Telephony Service Provider, WLR provider and CPS Operator, Spitfire provide our own SIP trunks as a true end-to-end solution, including the IP circuits themselves, which allows us to guarantee that they will work.

You may have experimented with SIP before but perhaps been put off due to variable call quality or other issues which have proven difficult to fix. Spitfire's engineering team have uniquely designed our SIP trunks to remove the uncertainty when providing SIP as all aspects are provided by Spitfire.

How do I find out more or order this service?

If you have any questions regarding this service, would like more information or would like to place an order please contact your IT Support Company or call the Spitfire Partner Services team on 020 7501 3150. Alternatively, email us at partners@spitfire.co.uk.

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ADSL2+

ADSL Max

VDSL

SDSL

Ethernet Circuits

Telephone
Line Rental &
Calls

Telephone
Systems

Call Diversion

Mobile Voice &
Data

Spitfire's VDSL2 Internet Service

What is VDSL2?

Spitfire VDSL2 is exceptionally fast business broadband Internet which depending upon your location should allow Internet bandwidth between 15Mb and 40Mb downstream and up to 2Mb or 10Mb upstream.

How does VDSL2 work?

VDSL2 uses a fibre connection between your local BT exchange and your local BT node and a copper connection from the node to your premises. By bringing fibre closer to you, the speed which can be provided is increased over conventional ADSL but note that the actual connection speed will be dependent upon the length and quality of this final copper link.

Can I get VDSL2?

Availability is limited but increasing fast. Please check availability with your Spitfire Account Manager.

What equipment will I require?

The service is installed on an analogue line (as with ADSL), but unlike 'wires-only' ADSL, a BT engineer will visit and install a dedicated face plate on the analogue line together with a BT owned VDSL modem. You will need an Ethernet router behind this which can either be provided by Spitfire or your IT company. If Spitfire provided, it will be a Speedtouch 784 managed Ethernet router giving normal wired router functionality (NAT, no-NAT, port forwarding etc). Please ensure that you have two spare power sockets for these devices to use.

How much does it cost?

The charges for VDSL2 are as follows:

	<u>Downstream</u>	<u>Upstream</u>	<u>Price</u>
VDSL2 Standard Unlimited	up to 40Mb	up to 2Mb	£39.00 per month
VDSL2 Premium Unlimited	up to 40Mb	up to 10Mb	£59.00 per month
Connection/migration/upgrade of new circuit: (installation by BT Openreach engineer & BTW owned modem)			£75.00
Managed Router:			£79.00

Note that in common with its intended business usage profile, the service is subject to a standard fair usage policy.

ADSL Max

ADSL2+

SDSL

Ethernet Circuits

VoIP & SIP

Telephone
Line Rental &
Calls

Telephone
Systems

Call Diversion

Mobile Voice &
Data

Spitfire's VDSL2 Internet Service (continued)

Can I upgrade my current ADSL to VDSL2?

Yes. Note that you will need a new router and have to pay the connection charge for a BT engineer to visit site and install a special socket and modem. VDSL should provide higher speeds and at least as reliable a service but the performance can vary for up to ten days from when the circuit is upgraded. If you are concerned about downtime we highly recommend that you keep your existing ADSL as back-up – this costs from only £6.00 per month. Should you be unhappy with the performance of VDSL2 and we are unable to resolve this then we will be able to revert your VDSL2 back to ADSL Max or 2+.

ADSL Max

ADSL2+

How can I move an existing ADSL to Spitfire's VDSL2 service?

Your existing ADSL service can be migrated (transferred) to Spitfire VDSL2 by obtaining a 'MAC' (Migration Authorisation Code) from your existing provider.

Please see our comments above regarding upgrading ADSL to VDSL2.

SDSL

How long will the service take to install?

The service will normally be installed 5-8 days from the day that the order has been accepted by Spitfire / BT Wholesale. Please remember that the service requires an Openreach engineer to visit and it is important that this appointment is not missed as there is an £85.00 Missed Appointment charge levied by Openreach which will be charged onto you.

Ethernet Circuits

VoIP & SIP

How do I find out more or order this service?

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Telephone
Systems

Call Diversion

Mobile Voice &
Data



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