

Spitfire's Mobile Voice & Data Service

What is Spitfire's Mobile Service?

Spitfire's mobile service offers our customers outstanding products and services from Vodafone combined with Spitfire's excellent customer service.

We ensure that:

- There is a single point of contact for all communication requirements;
- We provide a clear and easy to understand billing format, allowing the customer to have one bill for fixed lines, Internet services and mobiles;
- We offer a wide range of handsets and data devices;
- We recommend the best tariffs to ensure you are up to date with the latest price plans.

What does Spitfire's Mobile Service offer?

We offer all Vodafone's standard products and services including our exclusive Mobile Business Service package, offering the following benefits:

- Two year warranty on all mobile equipment provided by Spitfire (unless otherwise stated);
- Warranty exchange of faulty equipment on next working day (delivered to the address of your choice);
- Account management and fault reporting directly to Spitfire;
- Trial handsets available to 'try before you buy'.

Why move to Spitfire for your Mobile Services?

Spitfire offers a personal relationship to the customer comprising of a dedicated team who are able to deal with all mobile queries and give the customer one point of contact for all enquiries.

We also provide:

- Regular account reviews to ensure you are always on a tariff designed to suit you;
- Data solutions that will support the way you work and allow you to make the most of your time;
- Straightforward call charges offering lower costs on all mobile calls.

How can I move my existing Mobile connections to Spitfire?

Your existing mobile service can be transferred to Spitfire by obtaining a 'PAC' (Port authorisation code) from your existing provider.

A transfer is free of charge, fast and involves very little disruption.

How do I find out more or order this service?

If you have any questions regarding this service or would like to place an order please contact your IT Support Company or call the Spitfire Mobile team on 020 7501 3170. Alternatively, email us at mobiles@spitfire.co.uk and let us know who your IT Support Company is that recommended you to Spitfire.

ADSL2+

ADSL Max

SDSL

VDSL

Ethernet Circuits

VoIP & SIP

Telephone
Line Rental &
Calls

Telephone
Systems

Call Diversion

