



Spitfire SIP Trunks complete SwyxWare interoperability testing

28 November 2012

Spitfire, the leading business ISP and Internet Telephony Service Provider, has completed full Interoperability testing with the SwyxWare IP telephony solution produced and marketed by Swyx. SwyxWare is an integrated, Windows based soft IP communication solution that is customised specifically to the needs of small and medium-sized companies. The software intelligently links all forms of business communication into a platform with a uniform user interface.

Designed as an ISDN replacement, Spitfire's SIP Trunk typically offers business quality secure telephony at up to 50 per cent less than the monthly rental cost of an equivalent ISDN service. As one of the few ISPs and fixed line Operators to offer a SIP Trunk service, Spitfire offers a complete end-to-end SIP service via its own IP and TDM infrastructure. Spitfire can provide a direct connection between the customers' premises and Spitfire's core network over the UK's widest range of SDSL, ADSL or Ethernet circuits.

As an Interconnected Fixed Line Operator and one of only 29 CPS Operators in the UK, Spitfire also has number ranges on all UK dialling codes, together with non-geographic number ranges, allowing the company to provide one of the only fully integrated SIP services available today, delivering a genuine ISDN30e replacement.

Commenting on the SwyxWare accreditation for Spitfire SIP Trunks, Nick Goodenough, Partner Service Manager for Spitfire said, "As a mature technology our customers can adopt Spitfire SIP Trunks as a cost effective alternative to ISDN30e with full confidence. Providing the IP circuit ourselves allows us to control the quality of service delivery to the customer. We have also developed a range of back up services to ensure that Spitfire SIP Trunking offers business class voice telephony for our customers. We are extremely pleased to add SwyxWare to our range of approved telephony solutions and have been very pleased with the performance of the system and the support provided to our partners."

Press information



For Swyx Solutions UK Ltd, Ian Rose, Channel Partner Manager stated, “SwyxWare not only provides one of the most powerful IP telephone systems on the market, there are also numerous features and functions extending to the full possibilities of a modern contact centre, meeting practically every demand and enabling service-oriented communication. In the demanding environments in which they are used, SwyxWare deployments rely on good quality, reliable SIP Trunking services. Having worked closely with Spitfire to ensure interoperability on their network we are delighted, therefore, to be working with them and their partner channel”.

Ends.

Suggested picture caption: Nick Goodenough, Partner Service Manager for Spitfire



Spitfire Technology Group – delivering cost-effective comms solutions

Spitfire Technology Group was established in 1988 and today is one of the largest independent voice and data solution suppliers in the South East region providing carrier network services and Internet connections. The company also supplies voice and data networks, including phone systems produced by a number of leading manufacturers, with a full support and maintenance service.

Spitfire Technology Group can supply a comprehensive service for customers that extends from designing and implementing a telephony and data communications network to providing line rental and call billing, with complete after sales technical support and customer service.

Based in London and with a Midlands office in Redditch, Spitfire Technology Group employs over 100 staff and has an annual turnover in excess of £18 million. The company is dedicated to providing customers with integrated communication solutions that deliver cost savings and real benefits for business productivity and efficiency.

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