SPITFIRE®

PARTNER SERVICES

Telecoms and IP Engineerinig solutions for business since 1988

www.spitfire.co.uk   020 7501 3150

HOSTED PBX 2.1 FEATURE LIST

General Features	
Extensions	Unlimited
Call Forward on Busy	Yes
Call Forward on No Answer	Yes
Call Routing (Caller ID)	Yes
Audio Conference Calling	Yes
Single layer Auto Attendant / Digital Receptionist	Yes
Custom Music on Hold (PRS licence required)	Yes
Voicemail	Yes
Group Voice Mail delivered by email	Yes
Holiday Auto-attendant	Yes
Call Parking	Yes
Call Pickup	Yes
Incoming call ring groups	Yes
Automatic or manual night service	Yes
Intercom	Yes
Send Email Notifications for Missed Calls	Yes
Web-based Management Console	Yes
Call Forward on Busy	Yes
Call Forward on No Answer	Yes

Advanced Features	
Central Phonebook	Yes
Call Queuing	Yes

Management and Scalability	
Web-based Management Console	Yes
Automated Provisioning of Devices	Yes
Real Time Web-based System Status	Yes
Integrated Web Server	Yes
Scheduled Backup	Yes
Fail Over Functionality	Yes

Unified Communications	
See the Presence of Your Colleagues	Yes
Receive Voice Mail via Email	Yes
Advanced Forwarding Rules	Yes
Setting Up Conference Calls	Yes
Receive Faxes via Email as PDF	Yes
Integrated Fax Server	Yes
View Presence of Remote Offices	Yes

Call Centre / Contact Centre	
Incoming call queues	Yes
Custom Call queue greeting	Yes
Listen In	Yes

Mobility	
Ring Extension and Mobile Simultaneously	Yes
Integration with Bria and Zoiper Soft Client	Yes

IP Phone Management	
Automatic Plug & Play Phone Provisioning	Yes
Manage IP Phones Network Wide from Console	Yes
Restart Phones Remotely	Yes
Update & Manage Firmware Network Wide	Yes