

Direct Routing

Spitfire Direct Routing For MS Teams

Spitfire is one of the UK's leading providers of business VoIP solutions. We offer a complete end to end service via our own resilient voice and data networks. Our Direct Routing service enables use of Spitfire's award winning SIP Trunks with Microsoft Teams.



Asian Elephant
[Elephas maximus]

Elephants display behaviours associated with high intelligence, including compassion, altruism, use of tools and collaborative problem solving. Spitfire's SIP Trunks for MS Teams - an intelligent choice.

How does Direct Routing work?

Microsoft Teams Direct Routing provides a mechanism to utilise your choice of SIP Trunk provider for your calls to and from the Public Telephony Networks (PSTN).

You need a Session Border Controller (SBC) to connect your choice of SIP Trunks to Microsoft's Teams Phone System.

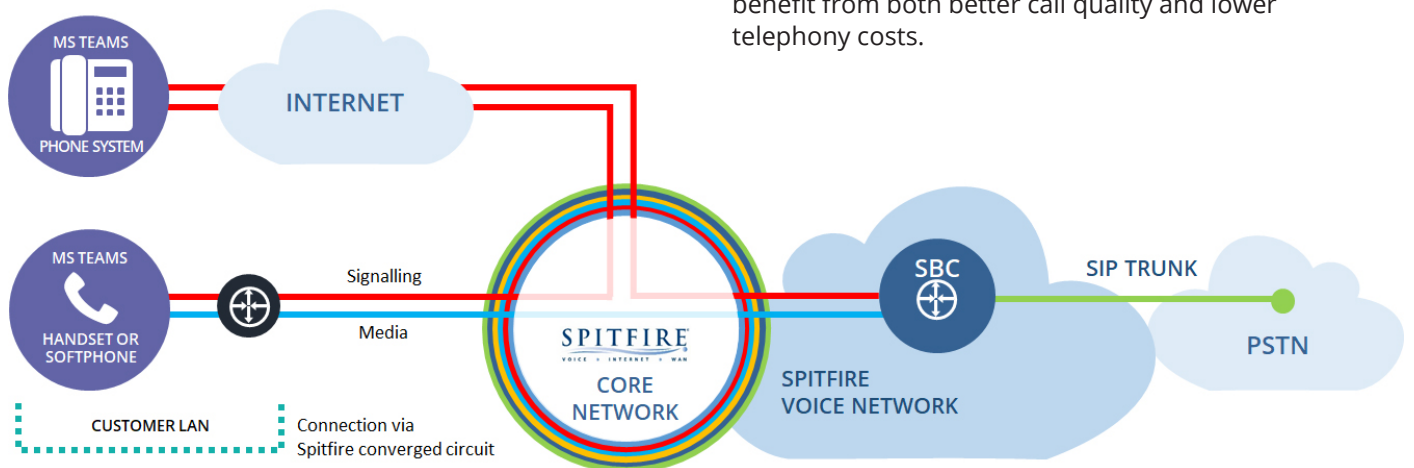
Spitfire's Direct Routing service provides this SBC functionality as a service, ready to connect Spitfire SIP Trunks directly to your Teams Phone System.

Why use Spitfire's service?

Spitfire provides an end to end solution. Deploying the SBC within our core network, rather than public cloud, enables us to deliver consistent business grade call quality from your network to the PSTN.

By connecting to Teams over a Spitfire Voice Approved circuit, your call routes directly to the PSTN without traversing the public internet giving you unrivalled call quality and security.

Combined with our flexible call packages you will benefit from both better call quality and lower telephony costs.



Key Benefits

Spitfire Direct Routing for Microsoft Teams provides a cost effective combination of the rich experience of Microsoft Teams with the assured voice quality of Spitfire's market leading SIP Trunks.

By utilising media bypass over a Spitfire connection your call reaches the public telephony networks (PSTN) over Spitfire's voice network, not the public internet, enabling unrivalled voice quality.

The Spitfire service is ready to connect to your Microsoft Teams Phone System. Purchasing and configuring your own Session Border Controller (SBC) is not required.



COST EFFECTIVE

- Full end-to-end solution
- Call packages for all usage levels
- No surprise out of bundle charges



BUSINESS GRADE CALL QUALITY

- Calls route directly to Spitfire's network over a Spitfire voice approved circuit avoiding the public internet.
- Spitfire's SIP Network directly interconnects with the PSTN.



FLEXIBLE

- Easily increase/decrease the number of channels as required
- Dual independent SIP networks for ultimate network resilience.
- On-net services such as call diversion and anti-fraud mechanisms included



NUMBERING

- Port existing telephone numbers to Spitfire's SIP network
- No need for diversion charges when moving office
- Numbers from all UK dialling codes available, wherever you're located
- Non-geographic numbers supported

Simply priced - per SIP channel

Spitfire's Direct Routing service is simply priced. A monthly charge per SIP channel allows you to base your telephony costs on your business usage rather than the number of staff.

To utilise Spitfire Direct Routing you need a compatible Microsoft Office 365 subscription including Microsoft Teams and Phone System for every user who is required to make or receive a telephone call. A Microsoft calling plan is not required.



Speak to your Account Manager about the benefits of deploying Spitfire Direct Routing for Teams.

Sales 020 7501 3333 • Partner Services 020 7501 3150

Innovative • Flexible • Reliable • Supportive • Cost Effective