

Voice

FireSwitch®

HOSTED PBX 2.2

Our latest fully featured cloud hosted telephony solution with call quality at its heart.

Advanced features including desktop/mobile softphones and full system call recording make FireSwitch™ an ideal solution for any business.

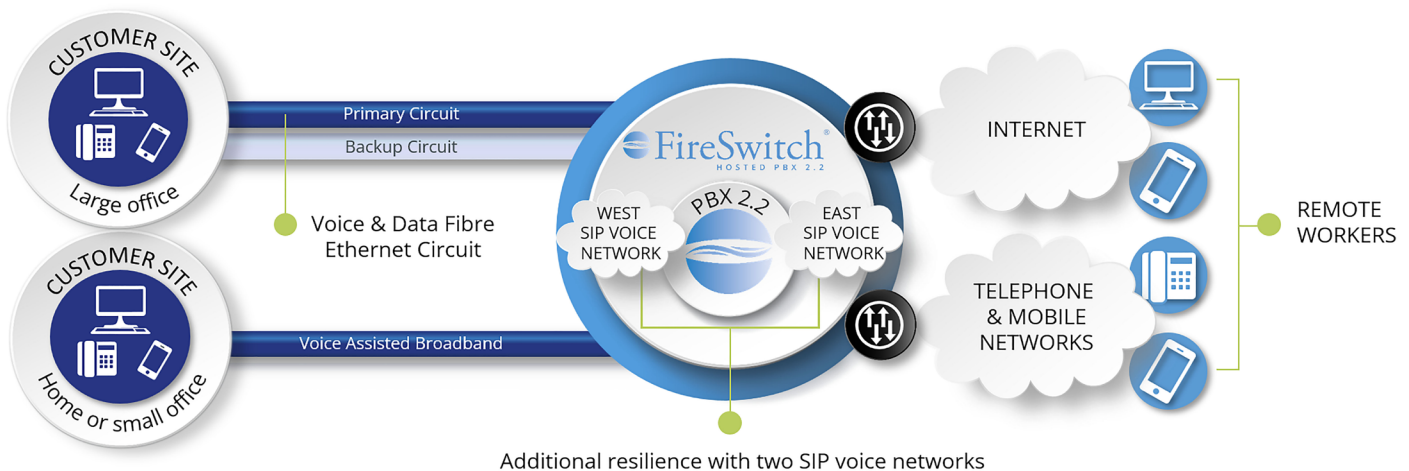
Easy to self-manage.

Cost effective cloud telephony without compromising on call quality or features

Some key FireSwitch features:

- Mobile and desktop softphones included
- Full system call recording using AWS storage
- Auto Attendant/Digital Receptionist
- Call Queuing & Management Statistics
- Voicemail including email notifications
- Firewitch Flex for maximum contract flexibility
- Group contact directory
- Easy to self manage using web admin console
- Call Twinning (ring extension & mobile simultaneously)
- Call Management/Routing (e.g. call transfer, forward, hold, park/pickup)
- Multi-user conference call bridge

Speak to a member of our sales team for a complete list of features.



Telecoms and IP Engineering Solutions for Business since 1988

Key Features

We can provide this hosted telephony solution as either fully or self managed and it comes with a complete feature set included in the price.

There is no better time to move your voice to the Cloud!

- Easy to migrate and feature rich system – all included out of the box
- Flexibility – easy to deploy mobile softphones just scan the QR code to allow users to work from anywhere
- Online Portal – self manage your extensions, access your call recordings and review all your Spitfire services in one place
- Flex the number of extensions up and down as your business changes
- Free calls between extensions – ability to connect offices together for free



ZERO UPFRONT COST

- Free extension set-up
- Hardware rental options
- 3 hours free on-site installation and training within the M25
- Market-leading pricing



ASSURED CALL QUALITY

- Use Spitfire Voice Approved Broadband or dedicated Ethernet circuits
- Configuration for voice priority
- Inbound & outbound call resiliency included as standard



SECURE

- FireSwitch is located in one of Spitfire's secure core network nodes
- Resiliency in server architecture
- Core network node deployed with full power



SPITFIRE

- Dedicated account manager
- UK-based technical support team
- Full project management
- 30 years' experience

Why Spitfire?

Spitfire's FireSwitch provides full flexibility and scalability. Extensions are not restricted to a physical location, so a single extension can be used by staff who are spread across multiple locations - or indeed at home or connected by Wi-Fi. By using FireSwitch on smartphones, PCs or Macs, the phone system can be utilised from wherever your staff need to work from.

A mobile user with an internet connection will simply work as if they were at their desk, with the added benefit of calls to other extensions being free – even for home or remote workers. With FireSwitch Flex, as your business grows, simply add extensions and connect a softphone or handset or if your needs reduce simply cancel extensions without altering your contract.



Contact your Spitfire Account Manager to learn more about Cloud based telephone systems and Spitfire's FireSwitch™

Sales 020 7501 3333 • Partner Services 020 7501 3150
Innovative • Flexible • Reliable • Supportive • Cost Effective

www.spitfire.co.uk