FireSwitch 2.2
Hot Desking Lite
Service Description

SPITFIRE®
VOICE ● INTERNET ● DATA

What is Hot Desking?
- Allows users to log into their extension via any phone registered to the PBX, which is configured as such.

Is Hot Desking available with Spitfire's FireSwitch 2.2 Phone System?
- We call it Hot Desking Lite. It's a solution that enables most customers' Hot Desking needs, with all the benefits of FireSwitch**!**

What limitations are there for FireSwitch Hot Desking?
- All phones *MUST* be the same model. Customers cannot mix and match models of handset. This is not feasible to support;
- All phones must follow a similar, standard button configuration. i.e. a pickup button would be OK, BLFs for every other phone is not possible;
- All phones must reside on the same network - no VLANs.
- Requires a username and password combination to login although this can be simple i.e. USER: Extension | PIN: 1234;
- Each phone must reboot to pull user configuration - the user must be patient. In reality this will usually take less than two minutes. If using data data pass-through (i.e. daisy chaining a PC and phone) then a momentary loss of network connectivity will occur as the phone reboots to log in/log out. This loss of service will usually last only a matter of a few seconds.

Pros
- Easy to use.
- Phones can be configured with buttons for easy login / logout.

Alternatives
- Spitfire offer a number of solutions to meet customers' needs. Contact our Sales team for advice.