SPITFIRE®

VOICE • INTERNET • WAN

Price List

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FTTP BROADBAND - PRIMARY

FTTP BROADBAND	Traffic Option	Connection - without Router 12 Month	Connection - with Router 12 Month	Connection - without Router 24 Month	Connection - with Router 24 Month	Monthly Rental
		Lead time of 1-14 working days |Pricing based on Openreach FTTP fibre already present in building or building is pre-prepared for FTTP (with ONT device installed) | Expedite: 1-3 days and cannot be guaranteed | Expedite- One-off charge £220 |Telecare Site Visit Reason- One-off charge £50 |BTW ONT Shift – One-off £140 charge				
FTTP 80/20 Premium (B)	Elevated	£110.00	£170.00	£0.00	£30.00	£37.00
FTTP 160/30 Premium (B)	Elevated	£110.00	£170.00	£0.00	£30.00	£42.20
FTTP 330/50 Premium (B)	Elevated	£110.00	£170.00	£0.00	£30.00	£52.30
FTTP 550/75 Standard (B)	Standard	£110.00	£170.00	£0.00	£30.00	£56.80
FTTP 1000/115 Standard (B)	Standard	£110.00	£170.00	£0.00	£30.00	£58.80
FTTP 80/20 Premium (T)	Elevated	£110.00	£170.00	£0.00	£30.00	£37.00
FTTP 115/20 Premium (T)	Elevated	£110.00	£170.00	£0.00	£30.00	£39.10
FTTP 160/30 Premium (T)	Elevated	£110.00	£170.00	£0.00	£30.00	£42.30
FTTP 220/30 Premium (T)	Elevated	£110.00	£170.00	£0.00	£30.00	£45.40
FTTP 330/50 Premium (T)	Elevated	£110.00	£170.00	£0.00	£30.00	£52.50
FTTP 550/75 Standard (T)	Standard	£110.00	£170.00	£0.00	£30.00	£57.70
FTTP 1000/115 Standard (T)	Standard	£110.00	£170.00	£0.00	£30.00	£60.70

- Spitfire do not provide FTTP on Demand service.
- FTTP Broadband router supplied is the Zyxel DX3301. This is provided FOC on 24 month contracts.
- Standard Install: £0.00, Premium Install: £40.00, Advanced Install (B only): £185.00

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	Traffic Option	Connection - without Router 12 Month	Connection - with Router 12 Month	Connection - without Router 36 Month	Connection - with Router 36 Month	Monthly Rental
FTTP BROADBAND	*Limited Availability- check with your Account Manager*					
FTTP Broadband 1000/300 (G)	Standard	£40.00	£100.00	£0.00	£30.00	£56.20

	Traffic Option	Connection - without Router 12 Month	Connection - with Router 12 Month	Connection - without Router 24 Month	Connection - with Router 24 Month	Monthly Rental - 12 Month	Monthly Rental - 24 Month
FTTP BROADBAND	*Limited Availability- check with your Account Manager*						
FTTP 160/160 Standard (CF)	Standard	£10.00	£70.00	£0.00	£30.00	£41.30	£41.30
FTTP 1000/1000 Standard (CF)	Standard	£10.00	£70.00	£0.00	£30.00	£60.00	£55.00
FTTP 1000/1000 Premium (CF)	Premium	£10.00	£70.00	£0.00	£30.00	£75.00	£70.00

	Traffic Option	Connection - without Router 12 Month	Connection - with Router 12 Month	Connection - without Router 24/36 Month	Connection - with Router 24/36 Month	Monthly Rental - 12 Month	Monthly Rental - 24 Month	Monthly Rental - 36 Month
FTTP BROADBAND	*Limited Availability- check with your Account Manager*							
FTTP Broadband 100/100 (I)	Standard	£110.00	£170.00	£0.00	£30.00	£56.60	£52.60	£50.60
FTTP Broadband 500/500 (I)	Standard	£110.00	£170.00	£0.00	£30.00	£90.00	£85.00	£80.00
FTTP Broadband 1000/1000 (I)	Standard	£110.00	£170.00	£0.00	£30.00	£115.00	£105.00	£100.00

- FTTP Broadband router supplied is the Zyxel DX3301. This is provided FOC on 24 and 36 month contracts.

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FTTP BROADBAND - BACKUP

FTTP BROADBAND BACKUP	Traffic Option	Connection - 12 Month	Connection - 24 Month	Monthly Rental
	Lead time of 1-14 working days | Pricing based on Openreach FTTP fibre already present in building or building is pre-prepared for FTTP (with ONT device installed) | Expedite: 1-3 days and cannot be guaranteed | Expedite-One-off charge £220|Telecare Site Visit Reason- One-off charge £50 |BTW ONT Shift – One-off £140 charge			
FTTP 80/20 Premium (B)	Elevated	£70.00	£0.00	£31.20
FTTP 160/30 Premium (B)	Elevated	£70.00	£0.00	£32.90
FTTP 330/50 Premium (B)	Elevated	£70.00	£0.00	£35.10
FTTP 550/75 Standard (B)	Standard	£70.00	£0.00	£40.10
FTTP 1000/115 Standard (B)	Standard	£70.00	£0.00	£42.40
FTTP 80/20 Premium (T)	Elevated	£70.00	£0.00	£30.70
FTTP 115/20 Premium (T)	Elevated	£70.00	£0.00	£32.40
FTTP 160/30 Premium (T)	Elevated	£70.00	£0.00	£33.90
FTTP 220/30 Premium (T)	Elevated	£70.00	£0.00	£35.60
FTTP 330/50 Premium (T)	Elevated	£70.00	£0.00	£36.10
FTTP 550/75 Standard (T)	Elevated	£70.00	£0.00	£41.50
FTTP 1000/115 Standard (T)	Elevated	£70.00	£0.00	£45.00

- Spitfire do not provide FTTP on Demand service.
- A router is not included in the above pricing.
- Standard Install: £0.00, Premium Install: £40.00, Advanced Install (B only): £185.00

	Traffic Option	Connection - 12 Month	Connection - 36 Month	Monthly Rental
FTTP BROADBAND BACKUP	*Limited Availability- check with your Account Manager*			
FTTP Broadband 1000/300 (G)	Standard	£30.00	£0.00	£36.20

	Traffic Option	Connection - 12 Month	Connection - 24 Month	Monthly Rental
FTTP BROADBAND BACKUP	*Limited Availability- check with your Account Manager*			
FTTP 160/160 Standard (CF)	Standard	£70.00	£0.00	£30.10
FTTP 1000/1000 Standard (CF)	Standard	£0.00	£0.00	£32.40
FTTP 1000/1000 Premium (CF)	Premium	£0.00	£0.00	£35.90

	Traffic Option	Connection - 12 Month	Connection - 36 Month	Monthly Rental - 12 Month	Monthly Rental - 24 Month	Monthly Rental - 36 Month
FTTP BROADBAND BACKUP	*Limited Availability- check with your Account Manager*					
FTTP Broadband 100/100 (I)	Standard	£100.00	£0.00	£48.80	£43.80	£41.60
FTTP Broadband 500/500 (I)	Standard	£100.00	£0.00	£61.00	£56.10	£52.70
FTTP Broadband 1000/1000 (I)	Standard	£100.00	£0.00	£74.30	£67.20	£63.80

- A router is not included in the above pricing.

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SOGEA AND SOADSL - PRIMARY

- The router included in the pricing below is the Zyxel DX3301.

	Traffic Option	Connection - without Router 12 Month	Connection - with Router 12 Month	Connection - without Router 24 Month	Connection - with Router 24 Month	Monthly Rental
SOGEA & SOADSL	Lead time of 1-14 working days | Pricing based on Openreach FTTP fibre already present in building or building is pre-prepared for FTTP (with ONT device installed) | Expedite: 1-3 days and cannot be guaranteed | Expedite- One-off charge £220 |Telecare Site Visit Reason- One-off charge £50					
SOGEA 80/20 Premium (B) Re-start	Elevated	£0.00	£70.00	£0.00	£30.00	£37.00
SOGEA 80/20 Premium (B) Managed Install	Elevated	£110.00	£170.00	£50.00	£70.00	£37.00
SOADSL Standard (B)	Standard	£40.00	£100.00	£0.00	£30.00	£37.00
SOADSL Premium (B)	Elevated	£40.00	£100.00	£0.00	£30.00	£40.00
RTQoS 350Kbps (B)	N/A	N/A	N/A	N/A	N/A	£0.00
RTQoS 1Mbps (B)	N/A	N/A	N/A	N/A	N/A	£3.00
RTQoS 1.9Mbps (B)	N/A	N/A	N/A	N/A	N/A	£5.00

Standard Install: £0.00, Premium Install: £40.00, Advanced Install: £185.00

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SOGEA – BACKUP

- The below pricing is only valid when used in conjunction with a Spitfire primary circuit.
- A router is not included in the below pricing.

	Traffic Option	Connection - 12 Month	Connection - 24 Month	Monthly Rental
SOGEA & SOADSL Backup	*Lead time of 1-14 working days | Pricing based on Openreach FTTP fibre already present in building or building is pre-prepared for FTTP (with ONT device installed) | Expedite: 1-3 days and cannot be guaranteed | Expedite- One-off charge £220 |Telecare Site Visit Reason- One-off charge £50*			
SOGEA 80/20 Premium (B) Re-start	Elevated	£0.00	£0.00	£27.30
SOGEA 80/20 Premium (B) Managed Install	Elevated	£110.00	£50.00	£29.30
SOADSL Standard (B)	Standard	£50.00	£0.00	£27.60
SOADSL Premium (B)	Elevated	£50.00	£0.00	£30.40
RTQoS 350Kbps (B)	N/A	N/A	N/A	£0.00
RTQoS 1Mbps (B)	N/A	N/A	N/A	£3.00
RTQoS 1.9Mbps (B)	N/A	N/A	N/A	£5.00

Standard Install: £0.00, Premium Install: £40.00, Advanced Install: £185.00

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MPF BROADBAND - PRIMARY

- The router included in the pricing below is the Zyxel DX3301.

MPF	Traffic Option	Connection - without Router 12 Month	Connection - with Router 12 Month	Connection - without Router 24 Month	Connection - with Router 24 Month	Monthly Rental
FTTC 80/20 Premium MPF (T)	Elevated	£70.00	£130.00	£0.00	£30.00	£37.00
ADSL2+ Premium MPF (T)	Elevated	£70.00	£130.00	£0.00	£30.00	£37.00
Annex M MPF (T)	Elevated	£70.00	£130.00	£0.00	£30.00	£37.00
SDSLM MPF (T)	Elevated	£70.00	£130.00	£0.00	£30.00	£37.00

MPF BROADBAND - BACKUP

- The below pricing is only valid when used in conjunction with a Spitfire primary circuit.
- A router is not included in the below pricing.

MPF Backup	Traffic Option	Connection - 12 Month	Connection - 24 Month	Monthly Rental
FTTC 80/20 Premium MPF (T)	Elevated	£70.00	£0.00	£29.80
ADSL2+ Premium MPF (T)	Elevated	£70.00	£0.00	£21.50
Annex M MPF (T)	Elevated	£70.00	£0.00	£29.40
SDSLM MPF (T)	Elevated	£70.00	£0.00	£29.50

BROADBAND SUPPORT OPTIONS

Broadband Support Options			
BTW Support Options			
Broadband Circuit Faults	Standard Care	Total Care	Total Care Plus
Price	Included	£10.50 per month	£16.40 per month
Spitfire Support Hours	8am to 6pm everyday	24 hours / 7 days	24 hours / 7 days
Target Clearance Time	40 clock hours	20 clock hours	7 clock hours
TTB Support Options			
Broadband Circuit Faults	Standard Care	Enhanced Care	
Price	Included	£9.20 per month	
Spitfire Support Hours	8am to 6pm everyday	24 hours / 7 days	
Target Clearance Time	48 clock hours	24 clock hours	
ITS Support Options			
Broadband Circuit Faults	Standard Support	Enhanced Support	
Price	Included	£10.00 per month	
Spitfire Support Hours	8am to 6pm Mon – Fri exc. Bank Holidays	24 hours / 7 days	
Target Clearance Time	Priority 1 faults - 1 working day Priority 2 faults - 2 working days	Priority 1 faults - 6 clock hours Priority 2 faults - 8 clocks hours	

OFNL BROADBAND

OFNL BROADBAND PRIMARY	Traffic Option	Connection - without Router 12 Month	Monthly Rental
OFNL 25Mb/5Mb	Standard	£165.00	£35.00
OFNL 40Mb/10Mb	Standard	£165.00	£39.00
OFNL 50Mb/10Mb	Standard	£165.00	£45.00
OFNL 50Mb/50Mb	Standard	£165.00	£49.00
OFNL 60Mb/12Mb	Standard	£165.00	£49.00
OFNL 60Mb/60Mb	Standard	£165.00	£49.00
OFNL 80Mb/20Mb	Standard	£165.00	£49.00
OFNL 100Mb/20Mb	Standard	£165.00	£52.00
OFNL 110Mb/15Mb	Standard	£165.00	£52.00
OFNL 120Mb/24Mb	Standard	£165.00	£59.00
OFNL 120Mb/120Mb	Standard	£165.00	£59.00
OFNL 220Mb/20Mb	Standard	£165.00	£62.00
OFNL 300Mb/30Mb	Standard	£165.00	£69.00
OFNL 300Mb/150Mb	Standard	£165.00	£69.00
OFNL 360Mb/72Mb	Standard	£165.00	£79.00
OFNL 360Mb/180Mb	Standard	£165.00	£79.00

MOBILE ETHERNET - PRIMARY

- Static IP only - Cellhire VOD, EE, 3 & O2 SIM.
- Router rental subject to credit check, a deposit of £100 may be required.

Mobile Ethernet	Monthly rental			Connection & one-off		
	3 Month	12 Month	24 Month	3 Month	12 Month	24 Month
Mobile Ethernet 4GB (V)	£21.00	£14.00	£13.00	£50.00	£0.00	£0.00
Mobile Ethernet 10GB (V)	£27.00	£19.00	£17.00	£50.00	£0.00	£0.00
Mobile Ethernet 30GB (V)	£32.00	£24.00	£22.00	£50.00	£0.00	£0.00
Mobile Ethernet 100GB (EE)	£67.00	£52.00	N/A	£50.00	£0.00	N/A
Mobile Ethernet Unlimited (EE)	N/A	N/A	£42.00	N/A	N/A	£0.00
Mobile Ethernet Unlimited (O)	£47.00	£36.00	£33.00	£50.00	£0.00	£0.00
Mobile Ethernet Unlimited (3)	£44.00	£32.00	£29.00	£50.00	£0.00	£0.00
Mobile Ethernet Unlimited (V)	£54.00	£43.00	£40.00	£50.00	£0.00	£0.00

- Mobile Ethernet routes via Spitfire core network

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MOBILE BROADBAND - PRIMARY

- Dynamic IP only - Cellhire VOD, EE, 3 & O2 SIM.
- Router rental subject to credit check, a deposit of £100 may be required.
- Mobile broadband may also be supplied as SIM only.

Mobile Broadband	Monthly rental			Connection & one-off		
	3 Month	12 Month	24 Month	3 Month	12 Month	24 Month
Mobile Broadband 4GB (V)	£16.00	£10.00	£9.00	£30.00	£0.00	£0.00
Mobile Broadband 10GB (V)	£23.00	£15.00	£14.00	£30.00	£0.00	£0.00
Mobile Broadband 30GB (V)	£27.00	£19.00	£17.00	£30.00	£0.00	£0.00
Mobile Broadband 100GB (EE)	£59.00	£44.00	N/A	£30.00	£0.00	N/A
Mobile Broadband Unlimited (EE)	N/A	N/A	£35.00	N/A	N/A	£0.00
Mobile Broadband Unlimited (O)	£39.00	£28.00	£26.00	£30.00	£0.00	£0.00
Mobile Broadband Unlimited (3)	£36.00	£24.00	£22.00	£30.00	£0.00	£0.00
Mobile Broadband Unlimited (V)	£46.00	£35.00	£33.00	£30.00	£0.00	£0.00

- Mobile broadband is direct internet access therefore does not route via Spitfire core network.

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MOBILE DATA – CELLHIRE SIMS – DATA USAGE

	Term	Overage	Spend Cap	Fair Usage per month
Mobile Ethernet/Broadband (V)	3, 12, 24 months	£7.10	£10.00	500GB per month twice or more in a 6 month period (Unlimited bundle)
Mobile Ethernet/Broadband (O) Unlimited	3, 12, 24 months	£21.00	£10.00	650GB (Unlimited bundle)
Mobile Ethernet/Broadband (3) Unlimited	3, 12, 24 months	Capped at 1TB	None	1TB
Mobile Ethernet/Broadband (EE) Unlimited	24 months	£15.00	£10.00	UK 600GB, EU 25GB
Mobile Ethernet/Broadband (EE) 100GB	3, 12 months	£31.00	None	N/A

- Overage refers to the charge applied per GB for data usage outside of the bundle. Where an Unlimited bundle has been purchased, the overage charge is applied for data usage outside of the fair usage policy.

MOBILE ETHERNET BACKUP (SPITFIRE)

- Mobile Ethernet Backup (Spitfire) PAYG (Pay As You Go) includes an allocation of 512MB of data per month. Data usage above 512MB is charged at £0.004 per MB up to 1024MB, with usage above 1024MB charged at £0.002 per MB. No spend cap is applied.
- Mobile Ethernet Backup (Spitfire) Bundle can only be used as a backup to a Spitfire primary circuit.

	Monthly Rental - 12 month	Connection - 12 month
Mobile Ethernet Backup (Spitfire) PAYG 512MB	£5.00	£0.00
Mobile Ethernet Backup (Spitfire) Bundle	£10.00	£0.00

MOBILE IOT (SPITFIRE)

- PAYG SIMs- £0.45 access fee per IMSI per month
  An additional charge will apply based on the data usage in a given month at a rate of:
  £0.0040 per MB for up to the first 512MB used
  £0.0030 per MB between 512MB and 1024MB
  £0.0025 per MB between 1024MB and 2048MB
  £0.0020 per MB between 2048MB and 10240MB
  £0.0012 per MB in excess of 10240MB
  Both upstream and downstream data transfer count towards the total data usage to be charged. The total charge invoice for any given month will therefore be based on the total data used during the complete billing period plus the monthly rental price listed below e.g. 1 x SIM with 100MB usage would be charged at £0.45 + £0.40 = £0.85. The data usage total resets to zero at the start of every monthly billing period. No part period credits apply. Data usage can be capped at a chosen limit to prevent overspend, provided on a reasonable endeavours basis only.
- Pooled Data SIMs- A minimum of 10 SIMs must be purchased. The total data pool available for use by all SIMs on the contract is equal to the total number of SIMs supplied multiplied by the bundle size ordered e.g. 10 x 2GB bundle = 20GB data pool. Once the total data pool has been consumed then unless a data cap has been applied an additional charge will apply based on the data usage in a given month over and above the total data pool at a rate of £0.004 per MB.
  Both upstream and downstream data transfer count towards the total data usage to be charged. The data usage total resets to zero at the start of every monthly billing period. No part period credits apply. Data usage can be capped at the total bundle allowance to prevent overspend, provided on a reasonable endeavours basis only.

Mobile IoT (Spitfire)	Monthly rental 3 Month	Connection & one-off 3 Month
Mobile IoT (Spitfire) Pay As You Go (PAYG)	£0.45	£0.00
Mobile IoT (Spitfire) 100MB Pooled Data	£0.85	£0.00
Mobile IoT (Spitfire) 500MB Pooled Data	£2.45	£0.00
Mobile IoT (Spitfire) 1GB Pooled Data	£4.03	£0.00
Mobile IoT (Spitfire) 2GB Pooled Data	£6.59	£0.00
Mobile IoT (Spitfire) 5GB Pooled Data	£12.74	£0.00
Mobile IoT (Spitfire) 10GB Pooled Data	£22.98	£0.00

- Mobile IoT (Spitfire) routes via Spitfire core network.

MOBILE DATA ROUTERS

- Costs include data only configuration.
- Where Spitfire are providing a router (rental or purchase), this will be delivered without charge where the customer is entering into a contract for a mobile data service (Broadband or Ethernet) with a minimum term of 12 months of more. A router delivery charge of £12.50 will be applied where the customer is entering into a contract with a minimum term of less than 12 months.

Router	Rental			Purchase	Support
	3 Month	24 Month	36 Month		
RUT200 (4G)	N/A	£4.50	£3.00	£92.00	£1.00
RUT241 (4G)	£5.00	£5.00	£5.00	N/A	Included
RUT241 (4G)	N/A	N/A	N/A	£112.00	£1.50
RUT361 (4G)	N/A	£9.00	£6.00	£191.00	£2.00
RUT901 (4G)	N/A	£5.00	£3.50	£116.00	£1.50
RUTX12 (4G)	N/A	£15.00	£10.00	£352.00	£3.50
RUTX50 (5G)	N/A	£17.00	£12.00	£378.00	£4.00
OTD140 (Outdoor 4G)	N/A	£5.00	£3.50	£112.00	£1.50

MOBILE DATA ROUTERS WITH RMS LICENCE

- The below pricing is for Toltonika's Remote Management System (RMS) cloud platform. This enables users to manage, monitor and configure Teltonika routers remotely.
- You can purchase the credits only or as a package with the router. Credits can be used with any router - 1 credit equals 30 days' access for one device.
- Teltonika RMS is not a Spitfire supported product and must be managed, configured and supported by the user. Spitfire are unable to provide training, configuration or support.

Router	One-off Cost		
	12 Credits	36 Credits	60 Credits
RUT200	£108.43	£132.53	£157.04
RUT241	£156.53	£181.05	£205.56
RUT901	£138.28	Not currently available	
OTD140	£124.86	£149.38	£173.89
RUT361	Not currently available		
RUTX12	£435.63	£460.14	£484.65
RUTX50	Not currently available		
Credits Only	£15.53	£46.95	£78.26

FTTC ETHERNET

- FTTC Ethernet circuits can be supplied as wires only or with a Spitfire managed Draytek Vigor 2865/6 router that can be rented or purchased (subject to credit approval).
- Where a router is purchased, the customer will also be charged 1% of the purchase cost as a monthly maintenance fee.

Circuits	Bandwidth	Supplier	Monthly Rental	Connection		
				12 Month	24 Month	36 Month
FTTC Ethernet	*Lead time of 1-14 working days*					
FTTC Ethernet (T)	Up to 80Mb down/20Mb up; performance SLA for up to 20Mb up/down; 4Mb Max QoS applied	TTB	£65.00	£350.00	N/A	£0.00
SOGEA Ethernet (B)	Up to 80Mb down/20Mb up; performance SLA for 4Mb up/down when QoS applied	BTW	£60.00	£300.00	£0.00	N/A

- Standard Install: £0.00, Premium Install: £40.00, Advanced Install (B only): £185.00

FTTP ETHERNET

- FTTP Premium suggested router Cisco 1100 series or Juniper SRX340 as per normal caveats and requirements.

Circuits	Bandwidth	Traffic Option	Supplier	12 Month Connection	12 Month Rental	36 Month Connection	36 Month Rental	SIM Provide	Converged Voice and Data
FTTP Premium/FTTP Ethernet	Lead time of 1-14 working days | Limited Availability- check with your Account Manager| (B) Pricing based on Openreach FTTP fibre already present in building or building is pre-prepared for FTTP (with ONT device installed)								
FTTP Premium 150/150 (G)	150/150Mb	N/A	G Network	£200.00	£234.00	£0.00	£216.00	No	No
FTTP Premium 300/300 (G)	300/300Mb	N/A	G Network	£200.00	£313.00	£0.00	£288.00	No	No
FTTP Premium 600/600 (G)	600/600Mb	N/A	G Network	£200.00	£390.00	£0.00	£360.00	No	No
FTTP Premium 1000/1000 (G)	1000/1000Mb	N/A	G Network	£200.00	£478.00	£0.00	£441.00	No	No
FTTP Ethernet 80/20 Standard (B)	80/20Mb	N/A	BTW	£350.00	£60.00	£0.00	£60.00	No	No
FTTP Ethernet 80/20 Premium (B)	80/20Mb	N/A	BTW	£350.00	£75.00	£0.00	£75.00	No	No
FTTP Ethernet 150/30 Standard (B)	150/30Mb	N/A	BTW	£350.00	£145.00	£0.00	£145.00	No	No
FTTP Ethernet 150/30 Premium (B)	150/30Mb	N/A	BTW	£350.00	£170.00	£0.00	£170.00	No	No
FTTP Ethernet 300/50 Standard (B)	300/50Mb	N/A	BTW	£350.00	£220.00	£0.00	£220.00	No	No
FTTP Ethernet 300/50 Premium (B)	300/50Mb	N/A	BTW	£350.00	£255.00	£0.00	£255.00	No	No
FTTP Ethernet 500/165 Standard (B)	500/165Mb	N/A	BTW	£750.00	£290.00	£0.00	£290.00	No	No
FTTP Ethernet 500/165 Premium (B)	500/165Mb	N/A	BTW	£750.00	£300.00	£0.00	£300.00	No	No
FTTP Ethernet 1000/220 Standard (B)	1000/220Mb	N/A	BTW	£750.00	£400.00	£0.00	£400.00	No	No
FTTP Ethernet Symmetric (20Mb) (B)	20/20Mb	N/A	BTW	£350.00	£95.00	£0.00	£95.00	No	No
FTTP Ethernet Symmetric (30Mb) (B)	30/30Mb	N/A	BTW	£350.00	£105.00	£0.00	£105.00	No	No
FTTP Ethernet Symmetric (50Mb) (B)	50/50Mb	N/A	BTW	£350.00	£135.00	£0.00	£135.00	No	No
FTTP Ethernet Symmetric (100Mb) (B)	100/100Mb	N/A	BTW	£750.00	£250.00	£0.00	£250.00	No	No

- (B) Standard Install: £0.00, Premium Install: £40.00, Advanced Install: £185.00

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ADDITIONAL ISP SERVICES

Domain Management	Connection	Monthly Rental	
Domain Name - Hosting of Domain/DNS	£0.00	£2.00	Spitfire must host the domain/DNS in order to provide email.
Domain Name - Fully Managed Transfer	£50.00	£0.00	Transfer of existing domain/DNS to Spitfire, project managed by Spitfire.
Domain Name - Registration of .co.uk domain for 2 years	£25.00	£0.00	
Domain Name - registration of .com or .eu domain for 2 years	£50.00	£0.00	.com domain: Customer will receive a renewal notice from Network Solutions after initial 2 year period. The customer will need to pay Network Solutions to renew the domain. Spitfire will continue to host the domain once it is renewed.

Email	Connection	Monthly Rental	
per POP3 & IMAP mailbox	£0.00	£0.50	Includes 0.5GB storage, Webmail and basic Anti-Virus & Anti-Spam.
per POP3 & IMAP mailbox	£0.00	£1.00	Includes 2GB storage, Webmail and basic Anti-Virus & Anti-Spam.
SMTP Mail Feed	£0.00	£5.00	Includes mail storage for up to 6 days & forwarding.

Email Filtering Anti-Virus & Spam Service	Connection	Monthly Rental	
per POP3 & IMAP mailbox - Anti-Virus & Spam - Standard Service	£0.00	£0.00	Free of charge for standard service (updates several times per week).
per POP3 & IMAP mailbox - Spam Filtering	£0.00	£0.50	Spam filtering only.
per POP3 & IMAP mailbox - Advanced Anti-Virus & Spam Filtering	£0.00	£2.00	Includes anti-virus updates every hour and Bayesian Filtering.

SMTP Spam Filtering	£0.00	£5.00	In addition to SMTP mail feed charge.
SMTP Advanced Anti-Virus & Spam Filtering - up to 20 users	£0.00	£25.00	In addition to SMTP mail feed charge.
SMTP Advanced Anti-Virus & Spam Filtering - 21-50 users	£0.00	£50.00	In addition to SMTP mail feed charge.
SMTP Advanced Anti-Virus & Spam Filtering - above 50 users	£0.00	POA	

Web Hosting	Connection	Monthly Rental	
cPanel Web Hosting - Bronze	£0.00	£4.00	10GB storage, 50GB data transfer, 2 websites, 3 databases, 10 FTP and 10 email accounts
cPanel Web Hosting - Silver	£0.00	£7.00	40GB storage, 150GB data transfer, 3 websites, 10 databases, 20 FTP and 20 email accounts
cPanel Web Hosting - Gold	£0.00	£10.00	75GB storage, 250GB data transfer, 5 websites, 15 databases, 30 FTP and 30 email accounts

- Change of DNS/Email details: One-off £25.00.

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SPITFIRE SIP TRUNKS

Spitfire SIP Trunk					
Item	Spitfire SIP Trunk	Connection 12 Months	Connection 24/36 Months	Monthly Rental 12 Months	Monthly Rental 24/36 Months
SIP Trunk	Per SIP Channel (Simultaneous Call)	£10.00	£0.00	£4.00	£4.00
Direct Routing	MS Teams Direct Routing Channel	£10.00	£0.00	£5.00	£5.00

Telephone Numbering and Planning					
Number Planning Fee	Single planning fee for number provision/port (all orders)	£25.00	£0.00	N/A	N/A
DDI Connection	Provision or port of DDI range (per block of 10 DDI)	£5.00	£0.00	£1.00	£1.00
SNDDI Connection	Provision or port of SNDDI (per number)	£5.00	£0.00	£1.00	£1.00
Fax Diversion/ DDI Diversion	Set up diversion per SNDDI (e.g. for use with Fax) forwarded calls charged at 1p/min	£5.00	£0.00	£1.00	£1.00
Fax to Email	Fax to Email	£50.00	£50.00	£10.00	£10.00

Call Bundles - (in addition to SIP channel rental)					
SIP Trunk 2	Local & national 1000 minutes & UK mobile 1000 minutes per SIP channel (12 month contract minimum)	N/A	N/A	£8.50	£8.50
SIP Trunk 3	Local & national 3000 minutes & UK mobile 1000 minutes per SIP channel (12 month contract minimum)	N/A	N/A	£11.00	£11.00
SIP Trunk 4	Local & national 5000 minutes & UK mobile 2000 minutes per SIP channel (12 month contract minimum)	N/A	N/A	£20.00	£20.00

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Beronet Equipment	Beronet Equipment Costs	Connection 12 Months	Connection 24/36 Months	Monthly Rental 12 Months	Monthly Rental 24 Months	Monthly Rental 36 Months
Beronet BF400 + BF4SO	Beronet Card for ISDN2e replacement (up to 8 BRI ch) incl 2hrs eng	£524.30	£524.30	N/A	£28.18	£20.90
Beronet BF400 + 2 x BF4FSO	Beronet Card for ISDN2e replacement (up to 16 BRI ch) incl. 2hrs eng	£699.36	£699.36	N/A	£37.59	£27.88
Beronet BF400 + 2 x BF4FSO	Beronet Card for ISDN2e redundancy & replacement (up to 8 Replacement & Redundancy) incl. 2hrs eng	£699.36	£699.36	N/A	£37.59	£27.88
Berofix BF400 + Berofix BF1E1	Beronet Card for ISDN30e replacement (up to 16 ch) incl 2 hrs eng	£735.25	£735.25	N/A	£39.52	£29.31
Berofix BF1600 + Berofix BF1E1	Beronet Card for ISDN30e replacement (up to 30 channels) incl. 2 hrs eng	£967.74	£967.74	N/A	£52.02	£38.58
Berofix BF1600 + Berofix BF2E1	Beronet Card for SIP & ISDN30e replacement (up to replacement 60) incl. 2 hrs eng	£1,258.57	£1,258.57	N/A	£67.65	£50.17
Berofix BF1600 + Berofix BF2E1	Beronet Card for SIP & ISDN30e redundancy & replacement (up to replacement & 30 redundancy) incl. 2 hrs eng	£1,258.57	£1,258.57	N/A	£67.55	£50.17

- Advanced support would be provided as a monthly charge equal to 1% of purchase price.
- If renting the Beronet, the purchase cost is not applicable.

OFF-NET SIP TRUNKS

Spitfire SIP Trunk					
Item	Spitfire SIP Trunk	Connection 12 Months	Connection 24/36 Months	Monthly Rental 12 Months	Monthly Rental 24/36 Months
SIP Trunk Standard	Set-up charge per SIP channel (minimum £100 One-off charge)	£10.00	£10.00	£4.00	£4.00
SIP Trunk Resilient	Set up charge per SIP channel for active/passive configuration (minimum £150 One-off charge)	£10.00	£10.00	£6.50	£6.50

Telephone Numbering and Planning					
Number Planning Fee	Single Planning Fee for number provision/port (all orders)	£25.00	£0.00	N/A	N/A
SNDDI Number Planning Fee	Single Planning Fee for SNDDI provision/port (all provisions with SNDDI	£25.00	£0.00	N/A	N/A
New DDI Connection	Provision of DDI range (per range)	£5.00	£0.00	£1.00	£1.00
DDI Port Fee	Port of existing DDI range (per range)	£5.00	£0.00	£1.00	£1.00
New SNDDI Connection	Provision of new SNDDI/main number (per number)	£5.00	£0.00	£1.00	£1.00
SNDDI Port Fee	Port of existing SNDDI/main number range (per number)	£5.00	£0.00	£1.00	£1.00

IP VOICE – SINGLE LINE IP TELEPHONY

IP Voice					
Item	Description	Connection 12 Months	Connection 24 Months	Monthly Rental 12 Months	Monthly Rental 24 Months
IP Voice	Single line IP telephony service	£50.00	£0.00	£5.00	£5.00

- Pricing includes one SNDDI to be allocated as new by Spitfire or ported from an existing service.
- Spitfire managed hardware required with this service- a Spitfire T42U handset to be purchased or a non-Spitfire provided analogue handset can be used *plus* a Spitfire managed router (DX3301, DGA4134 or DGA4135).

MPF VOICE (T) – SINGLE VOICE LINE

Voice MPF (T)					
Item	Description	Connection 12 Months	Migration 12 Months	Line Restart 12 Months	Monthly Rental 12 Months
Voice MPF (T)	Single voice line	£70.00	£40.00	£45.00	£18.00
Standard Care	40 clock hours every day 08:00 – 17:59	N/A	N/A	N/A	£0.00
Enhanced Care	20 clock hours every day 00:00 – 23:59	N/A	N/A	N/A	£5.00

Call Feature	Monthly Rental	Call Feature	Monthly Rental	Call Feature	Monthly Rental	Call Feature	Monthly Rental
Call Waiting	£1.00	Subscriber Incoming Call Bar	£1.00	Replay	£1.00	High Risk International Bar	£1.00
Caller Display	£0.00	Subscriber Outgoing Call Bar	£1.00	Full Suspend Voice	£1.00	Services Free Bar	£1.00
Choose to Refuse	£2.00	Ring Back (inc. repeat call)	£1.00	Full Suspend Data	£1.00	Services Low Bar	£1.00
Anonymous Caller Rejection	£1.00	Incoming Ring Back Request Restriction	£1.00	Part Suspend Redirect to Centre	£1.00	Services High Bar	£1.00
Answer 1571 Basic	£1.00	Reminder Call Basic	£1.00	Part Suspend - Redirect to Interactive Voice Response (IVR)	£1.00	Premium Rate Low Bar	£1.00
Answer 1571 Advanced	£1.00	Reminder Call Advanced	£1.00	Part Suspend - Number Unobtainable	£1.00	Premium Rate High Bar	£1.00
Answer 1571 Extra	£1.00	Multiway Calling (3)	£1.00	Part Suspend - Data	£1.00	Premium Rate Adult Bar	£1.00
CLI Presentation Restriction Permanent	£1.00	Multiway Calling (6)	£1.00	UK National Bar	£1.00	Directory Enquiries Bar	£1.00
CLI Presentation Override Restriction or Call	£1.00	Telephone Preference Service	£1.00	UK Islands Bar	£1.00	Special Services Bar	£1.00
CLI Retrieval	£1.00	Mobile Plus	£1.00	Mobile Bar	£1.00	CLI Retrieval Advanced	£1.00
Subscriber Call Forward	£1.00	International Plus	£1.00	International Bar	£1.00	Subscriber Call Forward Remote Access	£1.00

FIRESWITCH™ - HOSTED PBX 2.3

Hosted PBX 2.3					
Item	Description	Connection 12 Months	Connection 24/36Months	Monthly Rental 12 Months	Monthly Rental 24/36 Months
Extension	Per Hosted PBX 2.3 extension	£0.00	£0.00	£9.00	£9.00
Softphone	Softphone rental per extension	£0.00	£0.00	£1.00	£1.00
High usage surcharge per extension	Surcharge per extension for 100% extension to SIP Trunk ratio	£0.00	£0.00	£2.00	£2.00

Telephone Porting & Provision					
Number Planning Fee	Single planning fee for number provision/port (all orders)	£0.00	£0.00	n/a	n/a
DDI Connection	Provision or port of DDI range (per block of 10 DDI)	£0.00	£0.00	£1.00	£1.00
SNDDI Connection	Provision or port of SNDDI (per number)	£0.00	£0.00	£1.00	£1.00
Fax Diversion/ DDI Diversion	Set up diversion per SNDDI (e.g. for use with Fax) forwarded calls charged at 1p/min	£0.00	£0.00	£1.00	£1.00
Fax to Email	Fax to Email	£0.00	£0.00	£10.00	£10.00
Fax Diversion	Diversion set up	£0.00	£0.00	£1.00	£1.00
CLI Billing	Caller line identity billing	£0.00	£0.00	£0.00	£0.00

Call Bundles - (in addition to SIP extension rental)					
SIP Hosted 3	Local & national 2000 minutes & UK mobile 500 minutes per SIP extension (12 month contract minimum)	N/A	N/A	£6.00	£6.00
SIP Hosted 4	Local & national 3000 minutes & UK mobile 1000 minutes per SIP extension (12 month contract minimum)	N/A	N/A	£11.00	£11.00

On Site Engineering					
Project Management	Project management site visit	£250.00	£0.00	n/a	n/a
On site set up (within M25 only)	3 hours on site connection of handsets - only available within M25 (additional hours at £65 per hour)	£0.00	£0.00	n/a	n/a
On-Site Engineering	On-site engineering per half day	£300.00	£0.00	n/a	n/a
On-Site Engineering	On-site engineering per day	£500.00	£0.00	n/a	n/a
Training (remote)	2hr remote training via webinar (user/admin training)	£200.00	£0.00	n/a	n/a

3CX CLOUD

3CX Cloud Extensions			
Item	Description	Connection 12 Months	Monthly Rental 12 Months
3CX Cloud (Per Extension)	Per 3CX Cloud extension	£30.00*	£14.00*
High usage surcharge	Surcharge per extension for 100% extension to SIP Trunk ratio	£0.00	£3.00

Number Porting & Provision			
Number Planning Fee	Single planning fee for number provision/port (all orders)	£25.00	N/a
DDI Connection	Provision or port of DDI range (per block of 10 numbers)	£5.00	£1.00
SNDDI Connection	Provision or port of SNDDI (per number)	£5.00	£1.00
Fax to Email	Fax to Email	£50.00	£10.00
Fax Diversion	Diversion set up	£5.00	£1.00

Call Bundles - (in addition to SIP extension rental)			
SIP Hosted 3	Local & national 2000 minutes & UK mobile 500 minutes per SIP extension (12 month contract minimum)	N/A	£6.00
SIP Hosted 4	Local & national 3000 minutes & UK mobile 1000 minutes per SIP extension (12 month contract minimum)	N/A	£11.00

FTPaaS Cloud Storage – Call Recordings			
FTPaaS Cloud Storage	Cloud storage with FTP access - 50GB	£100.00	£25.00
FTPaaS Cloud Storage	Cloud storage with FTP access - 100GB	£100.00	£40.00
FTPaaS Cloud Storage	Cloud storage with FTP access - 250GB	£100.00	£75.00
FTPaaS Cloud Storage	Cloud storage with FTP access - 500GB**	£100.00	£110.00

Additional fee of £0.15 per GB to retrieve data

On Site Engineering			
Project Management	Project management site visit	£250.00	n/a
On site set up (within M25 only)	3 hours on site connection of handsets - only available within M25 (additional hours at £65 per hour)	£0.00*	n/a
On-Site Engineering	On-site engineering per half day	£300.00	n/a
On-Site Engineering	On-site engineering per day	£500.00	n/a
Training (remote)	2hr remote training via webinar (user/admin training)	£200.00	n/a

* Subject to commercial review
**Additional storage available over 500GB in 100GB increments, please speak to your Account Manager for pricing.

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3CX PAAS

Platform as a Service for 3CX Cloud				
Item	Connection 12 Months	Connection 24/36 Months	Monthly Rental 12 Months	Monthly Rental 24 Months
3CX PaaS ESSENTIAL				
No. of Extensions - Up to 100 (Normal usage)	£125.00	£0.00	£30.00	£30.00
No. of Extensions - Up to 25 (High usage)*	£0.00	£0.00	£0.00	£0.00
3CX PaaS MEDIUM				
No. of Extensions - Up to 200 (Normal usage)	£125.00	£0.00	£60.00	£60.00
No. of Extensions - Up to 50 (High usage)*	£0.00	£0.00	£0.00	£0.00
3CX PaaS LARGE**				
No. of Extensions - Up to 500 (Normal usage)	£125.00	£0.00	£100.00	£100.00
No. of Extensions - Up to 250 (High usage)*	£0.00	£0.00	£0.00	£0.00
3CX PaaS EXTRA LARGE**				
No. of Extensions - Up to 2000 (Normal usage)	£125.00	£0.00	£150.00	£150.00
No. of Extensions - Up to 1000 (High usage)*	£0.00	£0.00	£0.00	£0.00

*   High usage conditions as defined as an SC license greater than 75% of the number of extensions, web client usage greater than 75% of users and in excess of 5 queues.

** Installations over 250 extensions to undergo additional technical review before accepting an order

ON-NET MANAGED SERVICES

MPLS Charges (please note you also need to include circuit costs to your pricing)			
Circuit Type	Set-Up Price (12 months)	Set-Up Price (36 months)	Monthly Rental
Internet break-out	£400.00	£0.00	£40.00
IP transit (charge)	£0.00	£0.00	£1.00 per Mb
Ethernet circuits into MPLS (per connection)	£50.00	£0.00	£10.00
Broadband circuits into MPLS (per connection)	£50.00	£0.00	£5.00

Hosting and Connectivity Charges	Set-Up Price (12 months)	Set-Up Price (36 months)	Monthly Rental
Connection and configuration of Spitfire core network port	£400.00	£0.00	£20.00
Core network switch port into MPLS	£100.00	£0.00	£10.00

Additional Charges*	Set-Up Price (12 months)	Set-Up Price (36 months)	Monthly Rental
1 day of Project Management	£500.00	£0.00*	n/a

*subject to commercial review

FWaaS (Firewall as a Service)			
FWaaS	Set-Up Price (12 months)	Set-Up Price (36 months)	Monthly Rental
FWaaS Set-Up (including 100Mb IP transit)	£300.00	£0.00	£200.00
Per 10Mb transit thereafter	£0.00	£0.00	£10.00
FortiAnalyzer Advanced	£0.00	£0.00	£20.00

Callout and Time Related Charges			
IP Engineering	Working Hours (Mon - Fri)	Outside of Working Hours	
Core Nework Engineers - per hour	£160.00	£240.00	Minimum 1 hour, thereafter billed in 15 minute increments (or part thereof) at £40 Working Hours or £60 Outside of Working hours.
Support	Working Hours (Mon - Fri)	Outside of Working Hours	
Support and Customer Engineering - per hour	£100.00	£150.00	Thereafter billed in 15 minute increments (or part thereof) at £25 Working Hours or £37.50 Outside of Working Hours.

CloudConnect			
CloudConnect – Site/Office Connectivity	Set-Up Price (12 months)	Set-Up Price (36 months)	Monthly Rental
Cloud Connect 10Mb (including VLAN into MPLS)	£200.00	£0.00	£50.00
Cloud Connect 50Mb (including VLAN into MPLS)	£200.00	£0.00	£100.00
Cloud Connect 200Mb (including VLAN into MPLS)	£200.00	£0.00	£135.00
Cloud Connect 500Mb (including VLAN into MPLS)	£200.00	£0.00	£200.00
Cloud Connect 1Gb (including VLAN into MPLS)	£200.00	£0.00	£250.00
Cloud Connect 2Gb (including VLAN into MPLS)	£200.00	£0.00	£325.00
Cloud Connect 5Gb (including VLAN into MPLS)	£200.00	£0.00	£450.00
Cloud Connect 10Gb (including VLAN into MPLS)	£200.00	£0.00	£600.00
CloudConnect – IoT MVNO Connectivity	Set-Up Price (12 months)	Set-Up Price (36 months)	Monthly Rental
Cloud Connect 10Mb (including VLAN into MPLS)	£200.00*	£0.00	£30.00
Cloud Connect 50Mb (including VLAN into MPLS)	£200.00*	£0.00	£75.00
Cloud Connect 200Mb (including VLAN into MPLS)	£200.00*	£0.00	£100.00

*IoT MVNO offer - currently £0.00

- It is recommended to order a backup VLAN which would terminate into a different Spitfire network node. Backup VLANs are priced as per the above.
- Customers must check the bandwidth being ordered is able to be selected on the platform the customer is using. For example- 10Mb may not be available on Azure, the lowest available option being 50Mb.
- The above pricing is for Spitfire Cloud Connect VLAN and an additional charge may apply on the platform that the customer is using i.e. AWS or Azure.

OPENREACH CHARGES

WLR, GEA, Single Order (SO)	Working Day (Mon - Fri)	All other times except Sun/Public Holidays	Sun/Public Holidays
*TRC - Engineer Visit (including up to first hour of work)	£105.00	£130.00	£155.00
*TRC - Additional Hours (or part thereof)	£50.00	£75.00	£95.00
Ethernet	Working Day (Mon - Fri)	All other times except Sun/Public Holidays	Sun/Public Holidays
*TRC - Engineer Visit (including up to first hour of work)	£165.00	£205.00	£245.00
*TRC - Additional Hours (or part thereof)	£85.00	£125.00	£165.00
Ethernet Site Survey			
Openreach SSRAMS	£255.00		
Openreach Site Survey	£325.00		

*Time Related Charges (TRC)

- TRCs hourly charge is per engineer.
- Ethernet Internal Shifts- Site Survey fee plus a minimum of 3 hours of TRCs. A site survey fee will initially apply but may not be charged where deemed not required. Spitfire will advise the estimated time to complete the shift providing the option to not proceed if costs are unacceptable to the Customer/Partner. If electing to not proceed with the shift, however, the site survey fee will still apply.

CALL DIVERTS AND PORTING

Number Porting			
Item	Description	Set-Up Price (12 months)	Monthly Rental
Number Port Planning Fee	Single Planning Fee for number provision/port (all orders)	£25.00	N/A
DDI Provision Fee	Provision of new DDI numbers (per block of 10 numbers)	£5.00	£1.00
SNDDI Provision Fee	Provision of new SNDDIs Numbers (per number)	£5.00	£1.00
DDI Port Fee	Port of existing DDI numbers (per block of 10 numbers)	£5.00	£0.00
SNDDI Port Fee	Port of existing SNDDI Numbers (per number)	£5.00	£0.00

Call Diversion Service			
Item	Description	Set-Up Price (12 months)	Monthly Rental
Call Diversion Set up	Call Diversion set up fee (First SNDDI or DDI range)	£25.00	£0.00
Call Diversion Set up (add. Ranges)	Call Diversion set up fee (Additional DDI range)	£1.00	£0.00
Call Diversion Set up (mixed nos)	Call Diversion set up fee SNDDI or mixed numbers in DDI range (per number)	£1.00	£0.00

Call Diversion Service - Monthly Rental		
Item	Description	Monthly Rental
Diversion - initial DDI - DDI	Initial block of 10 DDIs or Main SNDDI Number	£5.00
Diversion add. DDI blocks	Additional blocks of 10 DDIs in same range (DDI to DDI mapping)	£2.50
Diversion add. Ranges - initial 10 DDIs	Additional DDI Range - Initial block of 10 DDIs	£5.00
Diversion add. DDI blocks	Additional blocks of 10 DDIs in same (2nd) range (DDI to DDI mapping)	£2.50
Diversion SNDDI/mixed DDIs	SNDDI or where Diversion of DDIs is to mixed numbers (i.e. mobiles or DDIs) per number	£0.50
First Configuration Change	Alteration to first divert or destination number/name (per individual occasion)	£15.00
Additional Config. Change (1st 10 nos.)	Additional changes on same occasion (per DDI etc.) (First 10 Numbers)	£1.00
Additional Config. Change (11+ nos.)	Additional changes on same occasion (per DDI etc.) (11+ nos)	£0.50

- Cost per minute of inbound diverted calls - standard charges apply e.g. 1p for UK landline; 5.8p for mobile charge will appear on monthly telephone bill

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PARTNER COMMISSION

Broadband Primary - Partner Commission		
Product	One-off Commission	Monthly Recurring Commission (*from month 13*)
SOGEA FTTC Broadband 80/20 Premium (B)	£30.00	£2.00
FTTC MPF 80/20 Premium Essential (T)	£30.00	£2.00
FTTC MPF 80/20 Premium Essential (T) - Migration from FTTC (B)	£30.00	£2.00
FTTP 80/20 Premium (B)	£30.00	£2.00
FTTP 160/30 Premium (B)	£30.00	£2.00
FTTP 330/50 Premium (B)	£30.00	£2.00
FTTP 550/75 Premium (B)	£30.00	£2.00
FTTP 1000/115 Premium (B)	£30.00	£2.00
FTTP 115/20 Premium (T)	£30.00	£2.00
FTTP 160/30 Premium (T)	£30.00	£2.00
FTTP 220/30 Premium (T)	£30.00	£2.00
FTTP 330/50 Premium (T)	£30.00	£2.00
FTTP 550/75 Premium (T)	£30.00	£2.00
FTTP 1000/115 Premium (T)	£30.00	£2.00
FTTP Broadband 100/20 (G)	£30.00	£2.00
FTTP Broadband 300/50 (G)	£30.00	£2.00
FTTP Broadband 150/150 (G)	£30.00	£2.00
FTTP Broadband 300/300 (G)	£30.00	£2.00
FTTP Broadband 600/600 (G)	£30.00	£2.00
FTTP Broadband 1000/1000 (G)	£30.00	£2.00

Broadband Backup - Partner Commission		
Product	One-off Commission	Monthly Recurring Commission (*from month 13*)
SOGEA FTTC Broadband 80/20 Premium (B)		

Mobile Ethernet using Cellhire SIMs	Month	One-off	Monthly Recurring Commission (from Month 13)
Mobile Ethernet 4GB (V)	3	£0.00	£1.50
Mobile Ethernet 10GB (V)	3	£0.00	£2.50
Mobile Ethernet 30GB (V)	3	£0.00	£3.00
Mobile Ethernet 100GB (EE)	3	£0.00	£5.00
Mobile Ethernet Unlimited (O)	3	£0.00	£5.00
Mobile Ethernet Unlimited (3)	3	£0.00	£5.00
Mobile Ethernet Unlimited (V)	3	£0.00	£5.00
Mobile Ethernet 4GB (V)	12	£12.00	£1.00
Mobile Ethernet 10GB (V)	12	£17.00	£1.50
Mobile Ethernet 30GB (V)	12	£21.00	£1.50
Mobile Ethernet 100GB (EE)	12	£37.00	£3.00
Mobile Ethernet Unlimited (O)	12	£37.00	£3.00

Mobile Ethernet Unlimited (3)	12	£37.00	£3.00
Mobile Ethernet Unlimited (V)	12	£37.00	£3.00
Mobile Ethernet 4GB (V)	24	£12.00	£1.00
Mobile Ethernet 10GB (V)	24	£17.00	£1.50
Mobile Ethernet 30GB (V)	24	£21.00	£1.50
Mobile Ethernet Unlimited (EE)	24	£37.00	£3.00
Mobile Ethernet Unlimited (O)	24	£37.00	£3.00
Mobile Ethernet Unlimited (3)	24	£37.00	£3.00
Mobile Ethernet Unlimited (V)	24	£37.00	£3.00

Mobile Ethernet Backup (EE)	Month	Monthly Recurring Commission
Mobile Ethernet Backup 1 MB	12	£1.00
Mobile Ethernet Backup 50 MB	12	£1.00
Mobile Ethernet Backup 100 MB	12	£1.00
Mobile Ethernet Backup 250 MB	12	£1.00
Mobile Ethernet Backup 512MB – BASE	12	£1.00
Mobile Ethernet Backup 1 GB	12	£1.00
Mobile Ethernet Backup 4 GB	12	£1.00
Mobile Ethernet Backup 8 GB	12	£2.00
Mobile Ethernet Backup 16 GB	12	£2.50
Mobile Ethernet Backup 50 GB	12	£3.00

Mobile Broadband using Cellhire SIMs	Month	One-off	Monthly Recurring Commission (from Month 13)
Mobile Broadband 4GB (V)	3	£0.00	£1.50
Mobile Broadband 10GB (V)	3	£0.00	£2.00
Mobile Broadband 30GB (V)	3	£0.00	£2.50
Mobile Broadband 100GB (EE)	3	£0.00	£4.00
Mobile Broadband Unlimited (O)	3	£0.00	£4.00
Mobile Broadband Unlimited (3)	3	£0.00	£4.00
Mobile Broadband Unlimited (V)	3	£0.00	£4.00
Mobile Broadband 4GB (V)	12	£10.00	£1.00
Mobile Broadband 10GB (V)	12	£14.00	£1.00
Mobile Broadband 30GB (V)	12	£18.00	£1.50
Mobile Broadband 100GB (EE)	12	£25.00	£2.00
Mobile Broadband Unlimited (O)	12	£25.00	£2.00
Mobile Broadband Unlimited (3)	12	£25.00	£2.00
Mobile Broadband Unlimited (V)	12	£25.00	£2.00
Mobile Broadband 4GB (V)	24	£10.00	£1.00
Mobile Broadband 10GB (V)	24	£14.00	£1.00
Mobile Broadband 30GB (V)	24	£18.00	£1.50
Mobile Broadband Unlimited (EE)	24	£25.00	£2.00
Mobile Broadband Unlimited (O)	24	£25.00	£2.00
Mobile Broadband Unlimited (3)	24	£25.00	£2.00
Mobile Broadband Unlimited (V)	24	£25.00	£2.00

Mobile IoT (EE)	Month	Monthly Recurring Commission
Mobile IoT 1 MB – Base	12	£0.05
Mobile IoT 50 MB	12	£0.10
Mobile IoT 100 MB	12	£0.15
Mobile IoT 250 MB	12	£0.20
Mobile IoT 512 MB	12	£0.25

Mobile IoT 1 GB	12	£0.25
Mobile IoT 4 GB	12	£0.50
Mobile IoT 8 GB	12	£0.70
Mobile IoT 16 GB	12	£1.40
Mobile IoT 50 GB	12	£3.00

FTTC Ethernet - Partner Commission		
Product	One-off Commission	Monthly Recurring Commission (*from month 13*)
FTTC Ethernet (all variants)	£50.00	£3.00

FTTP Ethernet - Partner Commission (36 month)		
Product	One-off Commission	Monthly Recurring Commission (*from month 13*)
FTTP Ethernet 80/20 Standard (B)	£50.00	£4.00
FTTP Ethernet 80/20 Premium (B)	£60.00	£5.00
FTTP Ethernet 150/30 Standard (B)	£90.00	£7.00
FTTP Ethernet 150/30 Premium (B)	£105.00	£8.00
FTTP Ethernet 300/50 Standard (B)	£130.00	£10.00
FTTP Ethernet 300/50 Premium (B)	£150.00	£12.00
FTTP Ethernet 500/165 Standard (B)	£165.00	£13.00
FTTP Ethernet 500/165 Premium (B)	£175.00	£14.00
FTTP Ethernet 1000/220 Standard (B)	£230.00	£19.00
FTTP Ethernet Symmetric (20Mb) (B)	£70.00	£5.00
FTTP Ethernet Symmetric (30Mb) (B)	£65.00	£5.00
FTTP Ethernet Symmetric (50Mb) (B)	£85.00	£7.00
FTTP Ethernet Symmetric (100Mb) (B)	£145.00	£12.00
FTTP Premium 150/150 (G)	TBC	TBC
FTTP Premium 300/300 (G)	TBC	TBC
FTTP Premium 600/600 (G)	TBC	TBC
FTTP Premium 1000/1000 (G)	TBC	TBC

Voice Assisted/Approved Circuits - Partner Commission		
Product	One-off Commission	On-going Commission (*from month 13*)
SDSL M (T)	£0.00	£0.00
FTTC 80/20 Premium SO Voice Assisted 1Mb (B)	£50.00	£3.00
FTTC 80/20 SO Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00
FTTP 80/20 Premium Voice Assisted 1Mb (B)	£50.00	£3.00
FTTP 80/20 Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00
FTTP 160/30 Premium Voice Assisted 1Mb (B)	£50.00	£3.00
FTTP 160/30 Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00
FTTP 330/50 Premium Voice Assisted 1Mb (B)	£50.00	£3.00
FTTP 330/50 Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00
FTTP 550/75 Premium Voice Assisted 1Mb (B)	£50.00	£3.00
FTTP 550/75 Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00

FTTP 1000/115 Premium Voice Assisted 1Mb (B)	£50.00	£3.00
FTTP 1000/115 Premium Voice Assisted 1.9Mb (B)	£50.00	£3.00
FTTC Ethernet	£50.00	£3.00
Fibre Ethernet	*	*
FTTP Ethernet 80/20 Standard (B)	£50.00	£4.00
FTTP Ethernet 80/20 Premium (B)	£60.00	£5.00
FTTP Ethernet 150/30 Standard (B)	£90.00	£7.00
FTTP Ethernet 150/30 Premium (B)	£105.00	£8.00
FTTP Ethernet 300/50 Standard (B)	£165.00	£13.00
FTTP Ethernet 500/165 Premium (B)	£175.00	£14.00
FTTP Ethernet 1000/220 Standard (B)	£230.00	£19.00
FTTP Ethernet Symmetric (20Mb) (B)	£70.00	£5.00
FTTP Ethernet Symmetric (30Mb) (B)	£65.00	£5.00
FTTP Ethernet Symmetric (50Mb) (B)	£85.00	£7.00
FTTP Ethernet Symmetric (100Mb) (B)	£145.00	£12.00

*Subject to commercial review

SIP Trunk - Partner Commission		
Product	One-off Commission	Monthly Recurring Commission
SIP Trunk (per trunk)	£10.00	£1.00
MS Teams Direct Routing Trunk	£0.00	£1.00
Number Planning Fee	£5.00	£0.00
SNDDI Number Planning Fee	£5.00	£0.00
New DDI Connection	£1.00	£0.00
DDI Port Fee	£1.00	£0.00
New SNDDI Connection	£1.00	£0.00
SNDDI Port Fee	£1.00	£0.00
Number Rental (per block of 10 DDIs or SNDDI)	£0.00	£0.20
Fax Diversion/ DDI Diversion	£0.00	£0.00
Fax to Email	£10.00	£0.00
Beronet BF400 + BF4SO	£26.21	£0.00
Beronet BF400 + BF4SOSO	£34.96	£0.00
Beronet BF400 + 2 x BF4FSO	£34.96	£0.00
Beronet BF400 + 2 x BF4FSO	£36.76	£0.00
Berofix BF400 + Berofix BF1E1	£48.38	£0.00

Berofix BF1600 + Berofix BF1E1	£62.90	£0.00
Berofix BF1600 + Berofix BF2E1	£62.90	£0.00

Off-Net SIP Trunk		
Product	One-off Commission	Monthly Recurring Commission
SIP Trunk Set Up - Standard	£5.00*	£0.50
SIP Trunk Set Up - Resilient	£0.00	£0.25
Number Planning Fee	£5.00	£0.00
SNDDI Number Planning Fee	£5.00	£0.00
New DDI Connection	£1.00	£0.00
DDI Port Fee	£1.00	£0.00
New SNDDI Connection	£1.00	£0.00
SNDDI Port Fee	£1.00	£0.00
DDI Rental	£0.00	£0.20
SNDDI Rental	£0.00	£0.20

*One-off commission only applicable from 8th SIP channel onwards

Hosted PBX 2.2		
Product	One-off Commission	Monthly Recurring Commission
Per Extension	£6.00	£1.00
Number Planning Fee	£5.00	£0.00
Block of DDI New or Ported	£1.00	£0.20
SNDDI New or Ported	£1.00	£0.20
Fax to Email	£0.00	£0.00
Fax Diversion	£1.00	£0.20

IP Voice		
Product	One-off Commission	Monthly Recurring Commission
IP Voice	£5.00	£0.00

3CX Cloud		
Product	One-off Commission	Monthly Recurring Commission

Per Extension	£1 - £6*	£1 - £3*
Number Planning Fee	£5.00	£0.00
New DDI Connection	£1.00	£0.00
DDI Port Fee	£1.00	£0.00
New SNDDI Connection	£1.00	£0.00
SNDDI Port Fee	£1.00	£0.00
Fax to Email	£0.00	£0.00
Fax Diversion	£1.00	£0.20
DDI Rental	£0.00	£0.20
SNDDI Rental	£0.00	£0.20
Re-Tell Call Recording (First 5 extensions)	£0.00	£0.60
Re-Tell Call Recording (6th extension onwards)	£0.00	£0.60
FTPaaS Cloud Storage - 50GB	£0.00	£2.50
FTPaaS Cloud Storage - 100GB	£0.00	£4.00
FTPaaS Cloud Storage - 250GB	£0.00	£8.00
FTPaaS Cloud Storage - 500GB	£0.00	£9.50

*Subject to commercial review

MPLS, FWaaS & CloudConnect		
Product	One-off Commission	Monthly Recurring Commission
Internet Breakout	£80.00	£8.00
IP Transit (per Mb)	£0.00	£0.25
Ethernet Circuits into MPLS	£10.00	£2.00
Broadband Circuits into MPLS	£10.00	£1.00
Rackspace Rental	£0.00	£0.00
Core Network Port Rental	£0.00	£0.00
Switchport into MPLS	£0.00	£0.00
FWaaS (including 100Mb)	£0.00	£15.00
FWaaS - per 10Mb thereafter	£0.00	£2.50
CloudConnect - 50Mb	£0.00	£7.00
CloudConnect - 100Mb	£0.00	£10.00
CloudConnect - 200Mb	£0.00	£15.00
CloudConnect - 300Mb	£0.00	£20.00
CloudConnect - 400Mb	£0.00	£25.00
CloudConnect - 500Mb	£0.00	£30.00
CloudConnect - 1Gb	£0.00	£60.00